



## CANCELLATION/DEPOSIT POLICY

### WE ENFORCE A STRICT 48 HOUR CANCELLATION POLICY!

Your appointments are very important to our staff, it is reserved especially for you.

When booking your initial procedure, you will be required to leave a credit card deposit to hold your reservation. Deposits required are as follows:

- EYEBROW PIGMENTATION (INITIAL VISIT) \$150
- EYELINER (INITIAL VISIT) \$100
- LIP BLUSH (INITIAL VISIT) \$100
- ALL FOLLOW UP APPOINTMENTS \$75

Your deposit will be applied to your actual appointment at the time of service.

All procedures are booked by appointment only and we do understand that sometimes schedule adjustments are necessary; therefore, we respectfully request at least 48 hours notice for cancellations.

If for any reason you need to reschedule your appointment, you will be given the opportunity to rebook your appointment on a mutually convenient day/time with your preferred technician, as long as you contact us at least 48 hours prior to your scheduled service.

If you cancel your appointment less than 48 hours prior to your scheduled service, your deposit is NON REFUNDABLE.

Please understand that when you forget or cancel your appointment without giving enough notice, we miss the opportunity to fill that appointment time, and clients on our waiting list miss the opportunity to receive services. Our appointments are confirmed 48 hours in advance because we know how easy it is to forget an appointment you booked months ago. We require a deposit since the services are reserved for you personally.

Appointments made within the 24 hour period and need to cancel, the client then must cancel within 4 hours of appointment time or will result in a charge equal to the deposit required.

Any multiple services or combos must be held with a deposit equal to the amounts previously noted.

The cancellation policy allows us the time to inform our standby guests of any availability, as well as keeping our team members scheduled filled, thus better serving everyone.

About Face LLC policies are presented and provided in the best quality and tradition of excellent servicing for our established and future clientele.

Thank you for viewing and supporting our policies criteria.

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I HAVE READ AND UNDERSTAND THE CANCELLATION/DEPOSIT POLICY (Client Signature/Date above)