

ADMINISTRATÖRSKONSOL > ANVÄNDARHANTERING > ACCOUNT RECOVERY

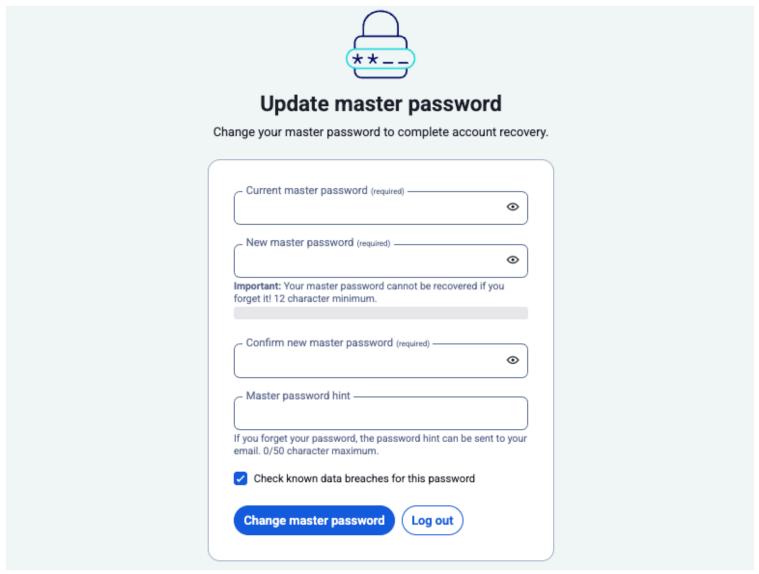
## My Account Was Recovered



## **My Account Was Recovered**

If you are an organization member whose master password was reset by an administrator, you'll receive an email from Bitwarden to inform you that **your admin has initiated account recovery**. When you receive this email:

- 1. Reach out to your admin, if they haven't already reached out to you, to obtain your new temporary master password. Use a secure channel like Bitwarden Send to receive the temporary master password.
- 2. Log in to the Bitwarden web app using that temporary master password. Before you can access your items, you'll be prompted to set a new master password:



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You are required to update your master password after a reset because a master password should be **strong**, **memorable**, and something **only you** know.