Applicability	Service	Indicator	Value
All	Discord	Name of the service provider	Discord
All	Discord	Date of the publication of the report	14-02-2025
All	Discord	Date of the publication of the latest previous report	N/A
All	Discord	Starting date of reporting period	17-02-2024
All	Discord	Ending date of reporting period	31-12-2024

Category label	Category description	Category of illegal content	Contextual Information
TOTAL	All the entries	TOTAL	
Category 1	Animal welfare	STATEMENT_CATEGORY_ANIMAL_WELFARE	
Category 1a	Animal harm	KEYWORD_ANIMAL_HARM	
Category 1b	Unlawful sale of animals	KEYWORD_UNLAWFUL_SALE_ANIMALS	
Category 1c	Not captured by any other category's keyword	KEYWORD_OTHER	
Category 2	Consumer information infringements	STATEMENT_CATEGORY_CONSUMER_INFORMATION	
Category 2a	Insufficient information on traders	KEYWORD_INSUFFICIENT_INFORMATION_ON_TRADERS	
Category 2b	Non-compliance with pricing regulations	KEYWORD_NONCOMPLIANCE_PRICING	
Category 2c	Hidden advertisement or commercial communication, including by influencers	KEYWORD_HIDDEN_ADVERTISEMENT	
Category 2d	Misleading information about the characteristics of the goods and services	KEYWORD_MISLEADING_INFO_GOODS_SERVICES	
Category 2e	Misleading information about the consumer's rights	KEYWORD_MISLEADING_INFO_CONSUMER_RIGHTS	
Category 2f	Not captured by any other sub-category	KEYWORD_OTHER	
Category 3	Data protection and privacy violations	STATEMENT_CATEGORY_DATA_PROTECTION_AND_PRIVACY_VIOLATIONS	
Category 3a	Biometric data breach	KEYWORD_BIOMETRIC_DATA_BREACH	
Category 3b	Missing processing ground for data	KEYWORD_MISSING_PROCESSING_GROUND	
Category 3c	Right to be forgotten	KEYWORD_RIGHT_TO_BE_FORGOTTEN	
Category 3d	Data falsification	KEYWORD_DATA_FALSIFICATION	
Category 3e	Not captured by any other category's keyword	KEYWORD_OTHER	These actions are violations of Discord's Terms of Service that prohibit inactive accounts over a certain period of time, and the creation of an account on behalf of another person and without their permission.
Category 4	Illegal or harmful speech	STATEMENT_CATEGORY_ILLEGAL_OR_HARMFUL_SPEECH	
Category 4a	Defamation	KEYWORD_DEFAMATION	
Category 4b	Discrimination	KEYWORD_DISCRIMINATION	
Category 4c	Illegal incitement to violence and hatred based on protected characteristics (hate speech)	KEYWORD_HATE_SPEECH	
Category 4d	Not captured by any other category's keyword	KEYWORD_OTHER	These actions are violations of Discord's Term of Service that prohibit the denial of human atrocities.
Category 5	Intellectual property infringements	STATEMENT_CATEGORY_INTELLECTUAL_PROPERTY_INFRINGEMENTS	
Category 5a	Copyright infringements	KEYWORD_COPYRIGHT_INFRINGEMENT	
Category 5b	Design infringements	KEYWORD_DESIGN_INFRINGEMENT	
Category 5c	Geographical indications infringements	KEYWORD_GEOGRAPHIC_INDICATIONS_INFRINGEMENT	
Category 5d	Patent infringements	KEYWORD_PATENT_INFRINGEMENT	
Category 5e	Trade secret infringements	KEYWORD_TRADE_SECRET_INFRINGEMENT	
Category 5f	Trademark infringements	KEYWORD_TRADEMARK_INFRINGEMENT	
Category 5g	Not captured by any other category's keyword	KEYWORD_OTHER	
Category 6	Negative effects on civic discourse or elections	STATEMENT_CATEGORY_NEGATIVE_EFFECTS_ON_CIVIC_DISCOURSE_OR_ELECTIONS	
Category 6a	Violation of EU law relevant to civic discourse or elections	KEYWORD_VIOLATION_EU_LAW	
Category 6b	Violation of national law relevant to civic discourse or elections	KEYWORD_VIOLATION_NATIONAL_LAW	
Category 6c	Misinformation, disinformation, foreign information manipulation and interference	KEYWORD_MISINFORMATION_DISINFORMATION_DISINFORMATION	
Category 6d	Not captured by any other category's keyword	KEYWORD_OTHER	
Category 7	Non-consensual behaviour	STATEMENT_CATEGORY_NON_CONSENSUAL_BEHAVIOUR	
Category 7a	Non-consensual image sharing	KEYWORD_NON_CONSENSUAL_IMAGE_SHARING	
Category 7b	Non-consensual items containing deepfake or similar technology using a third party's features	KEYWORD_NON_CONSENSUAL_ITEMS_DEEPFAKE	
Category 7c	Online bullying/intimidation	KEYWORD_ONLINE_BULLYING_INTIMIDATION	
Category 7d	Stalking	KEYWORD_STALKING	
Category 7e	Not captured by any other category's keyword	KEYWORD_OTHER	These actions are violations of Discord's Terms of Service that prohibit the harassment of Discord servers through raids, sexual harassment, doxxing, as well as the unsolicited sharing of sexual imagery.
Category 8	Pornography or sexualized content	STATEMENT_CATEGORY_PORNOGRAPHY_OR_SEXUALIZED_CONTENT	
Category 8a	Adult sexual material	KEYWORD_ADULT_SEXUAL_MATERIAL	
Category 8b	Image-based sexual abuse (excluding content depicting minors)	KEYWORD_IMAGE_BASED_SEXUAL_ABUSE	
Category 8c	Not captured by any other category's keyword	KEYWORD_OTHER	
Category 9	Protection of minors	STATEMENT_CATEGORY_PROTECTION_OF_MINORS	
Category 9a	Age-specific restrictions concerning minors	KEYWORD_AGE_SPECIFIC_RESTRICTIONS_MINORS	
Category 9b	Child sexual abuse material	KEYWORD_CHILD_SEXUAL_ABUSE_MATERIAL	
Category 9c	Grooming/sexual enticement of minors	KEYWORD_GROOMING_SEXUAL_ENTICEMENT_MINORS	
Category 9d	Unsafe challenges	KEYWORD_UNSAFE_CHALLENGES	
Category 9e	Not captured by any other category's keyword	KEYWORD_OTHER	These actions are violations of Discord's Terms of Service that prohibit inappropriate sexual conduct with teens, teen self-endangerment, drawn material sexualizing children, admissions of misconduct with children, and admissions of soliciting CSAM.
Category 10	Risk for public security	STATEMENT_CATEGORY_RISK_FOR_PUBLIC_SECURITY	
Category 10a	Illegal organizations	KEYWORD_ILLEGAL_ORGANIZATIONS	
Category 10b	Risk for environmental damage	KEYWORD_RISK_ENVIRONMENTAL_DAMAGE	
Category 10c	Risk for public health	KEYWORD_RISK_PUBLIC_HEALTH	
Category 10d	Terrorist content	KEYWORD_TERRORIST_CONTENT	
Category 10e	Not captured by any other category's keyword	KEYWORD_OTHER	These actions are violations of Discord's Terms of Service that prohibits the presence or activities of violent extremist organizations and other violent groups and the sharing of malware targeting infrastructure.
Category 11	Scams and/or fraud	STATEMENT_CATEGORY_SCAMS_AND_FRAUD	
Category 11a	Inauthentic accounts	KEYWORD_INAUTHENTIC_ACCOUNTS	
Category 11b	Inauthentic listings	KEYWORD_INAUTHENTIC_LISTINGS	
Category 11c	Inauthentic user reviews	KEYWORD_INAUTHENTIC_USER_REVIEWS	
Category 11d	Impersonation or account hijacking	KEYWORD_IMPERSONATION_ACCOUNT_HIJACKING	
Category 11e	Phishing	KEYWORD_PHISHING	
Category 11f	Pyramid schemes	KEYWORD_PYRAMID_SCHEMES	
Category 11g	Not captured by any other category's keyword	KEYWORD_OTHER	These actions are violations of Discord's Terms of Service that prohibit financial scams and fraud services. These actions also include violations by Applications of the same Discord policy.

Category 12	Self-harm	STATEMENT_CATEGORY_SELF_HARM	
Category 12a	Content promoting eating disorders	KEYWORD_CONTENT_PROMOTING_EATING_DISORDERS	
Category 12b	Self-mutilation	KEYWORD_SELF_MUTILATION	
Category 12c	Suicide	KEYWORD_SUICIDE	
Category 12d	Not captured by any other category's keyword	KEYWORD_OTHER	These actions are violations of Discord's Terms of Service that prohibit the encouragement or promotion of self-harm.
Category 13	Unsafe, non-compliant or prohibited products	STATEMENT_CATEGORY_UNSAFE_AND_PROHIBITED_PRODUCTS	
Category 13a	Prohibited or restricted products	KEYWORD_PROHIBITED_PRODUCTS	
Category 13b	Unsafe or non-compliant products	KEYWORD_UNSAFE_PRODUCTS	
Category 13c	Not captured by any other category's keyword	KEYWORD_OTHER	These actions are violations of Discord's Terms of Service that prohibits gambling and the promotion of in-person sexual services.
Category 14	Violence	STATEMENT_CATEGORY_VIOLENCE	
Category 14a	Coordinated harm	KEYWORD_COORDINATED_HARM	
Category 14b	Gender-based violence	KEYWORD_GENDER_BASED_VIOLENCE	
Category 14c	Human exploitation	KEYWORD_HUMAN_EXPLOITATION	
Category 14d	Human trafficking	KEYWORD_HUMAN_TRAFFICKING	
Category 14e	General calls or incitement to violence and/or hatred	KEYWORD_INCITEMENT_VIOLENCE_HATRED	
Category 14f	Not captured by any other category's keyword	KEYWORD_OTHER	These actions are violations of Discord's Terms of Service that prohibits the sharing of material depicting real violence or gore.
Category 15	Content in violation of the platform's terms and conditions	STATEMENT_CATEGORY_SCOPE_OF_PLATFORM_SERVICE	
Category 15a	Age-specific restrictions	KEYWORD_AGE_SPECIFIC_RESTRICTIONS	
Category 15b	Geographical requirements	KEYWORD_GEOGRAPHICAL_REQUIREMENTS	
Category 15c	Goods/services not permitted to be offered on the platform	KEYWORD_GOODS_SERVICES_NOT_PERMITTED	
Category 15d	Language requirements	KEYWORD_LANGUAGE_REQUIREMENTS	
Category 15e	Nudity	KEYWORD_NUDITY	
Category 15f	Not captured by any other category's keyword	KEYWORD_OTHER	These actions are violations of Discord's Terms of Service that prohibits the abuse of Discord support processes and staff.

Applicability	Service	Reporting period	Category of illegal content	Description of Other	Scope	Number of orders to act against illegal content received	Number of orders to act against illegal content granted/complied with	Number of items moderated on the basis of an order to act against illegal content	Median time to inform the authority of the receipt of the order to act against illegal content	Median time to give effect to the order to act against illegal content	Number of orders to provide information	Number of orders to provide information granted/complied with	Median time to inform the authority of the receipt of the order to provide information	Median time to give effect to the order to provide information	Contextual information on Median time to give effect to the order to act against illegal content
All	Discord	2024-02-17/2024-12-31	TOTAL		TOTAL	14	14	14	>.1	25h	24	2	>.1	403h	Discord measures the time to give effect to an order to act against illegal content from the time that it is received until the time that the submitting authority has either (a) provided a complete and valid order or request, or (b) withdraws the order or request. The longer median times reported are due to follow up or additional communication to obtain the information necessary to give effect to the order or request.
All	Discord	2024-02-17/2024-12-31	STATEMENT_CATEGORY_ANIMAL_WELFARE		TOTAL										
All	Discord	2024-02-17/2024-12-31	KEYWORD_ANIMAL_HARM		TOTAL										
All	Discord	2024-02-17/2024-12-31	KEYWORD_UNLAWFUL_SALE_ANIMALS		TOTAL										
All	Discord	2024-02-17/2024-12-31	KEYWORD_OTHER		TOTAL										
All	Discord	2024-02-17/2024-12-31	STATEMENT_CATEGORY_CONSUMER_INFORMATION		TOTAL										
All	Discord	2024-02-17/2024-12-31	KEYWORD_INSUFFICIENT_INFORMATION_ON_TRADERS		TOTAL										
All	Discord	2024-02-17/2024-12-31	KEYWORD_NONCOMPLIANCE_PRICING		TOTAL										
All	Discord	2024-02-17/2024-12-31	KEYWORD_HIDDEN_ADVERTISEMENT		TOTAL										
All	Discord	2024-02-17/2024-12-31	KEYWORD_MISLEADING_INFO_GOODS_SERVICES		TOTAL										
All	Discord	2024-02-17/2024-12-31	KEYWORD_MISLEADING_INFO_CONSUMER_RIGHTS		TOTAL										
All	Discord	2024-02-17/2024-12-31	KEYWORD_OTHER		TOTAL										
All	Discord	2024-02-17/2024-12-31	STATEMENT_CATEGORY_DATA_PROTECTION_AND_PRIVACY_VIOLATIONS		TOTAL										
All	Discord	2024-02-17/2024-12-31	KEYWORD_BIOMETRIC_DATA_BREACH		TOTAL										
All	Discord	2024-02-17/2024-12-31	KEYWORD_MISSING_PROCESSING_GROUND		TOTAL										
All	Discord	2024-02-17/2024-12-31	KEYWORD_RIGHT_TO_BE_FORGOTTEN		TOTAL										
All	Discord	2024-02-17/2024-12-31	KEYWORD_DATA_FALSIFICATION		TOTAL										
All	Discord	2024-02-17/2024-12-31	KEYWORD_OTHER		TOTAL										
All	Discord	2024-02-17/2024-12-31	STATEMENT_CATEGORY_ILLEGAL_OR_HARMFUL_SPEECH		TOTAL										
All	Discord	2024-02-17/2024-12-31	KEYWORD_DEFAMATION		TOTAL										
All	Discord	2024-02-17/2024-12-31	KEYWORD_DISCRIMINATION		TOTAL										
All	Discord	2024-02-17/2024-12-31	KEYWORD_HATE_SPEECH		TOTAL										
All	Discord	2024-02-17/2024-12-31	KEYWORD_OTHER		TOTAL										
All	Discord	2024-02-17/2024-12-31	STATEMENT_CATEGORY_INTELLECTUAL_PROPERTY_INFRINGEMENTS		TOTAL										
All	Discord	2024-02-17/2024-12-31	KEYWORD_COPYRIGHT_INFRINGEMENT		TOTAL										
All	Discord	2024-02-17/2024-12-31	KEYWORD_DESIGN_INFRINGEMENT		TOTAL										
All	Discord	2024-02-17/2024-12-31	KEYWORD_GEOGRAPHIC_INDICATIONS_INFRINGEMENT		TOTAL										
All	Discord	2024-02-17/2024-12-31	KEYWORD_PATENT_INFRINGEMENT		TOTAL										
All	Discord	2024-02-17/2024-12-31	KEYWORD_TRADE_SECRET_INFRINGEMENT		TOTAL										
All	Discord	2024-02-17/2024-12-31	KEYWORD_TRADEMARK_INFRINGEMENT		TOTAL										
All	Discord	2024-02-17/2024-12-31	KEYWORD_OTHER		TOTAL										
All	Discord	2024-02-17/2024-12-31	STATEMENT_CATEGORY_NEGATIVE_EFFECTS_ON_CIVIC_DISCOURSE_OR_ELECTIONS		TOTAL										
All	Discord	2024-02-17/2024-12-31	KEYWORD_VIOLATION_EU_LAW		TOTAL										
All	Discord	2024-02-17/2024-12-31	KEYWORD_VIOLATION_NATIONAL_LAW		TOTAL										
All	Discord	2024-02-17/2024-12-31	KEYWORD_MISINFORMATION_DISINFORMATION_DISINFORMATION		TOTAL										
All	Discord	2024-02-17/2024-12-31	KEYWORD_OTHER		TOTAL										
All	Discord	2024-02-17/2024-12-31	STATEMENT_CATEGORY_NON_CONSENSUAL_BEHAVIOUR		TOTAL										
All	Discord	2024-02-17/2024-12-31	KEYWORD_NON_CONSENSUAL_IMAGE_SHARING		TOTAL										
All	Discord	2024-02-17/2024-12-31	KEYWORD_NON_CONSENSUAL_ITEMS_DEEPFAKE		TOTAL										
All	Discord	2024-02-17/2024-12-31	KEYWORD_ONLINE_BULLYING_INTIMIDATION		TOTAL	1	1	1	>.1	25h	5	0	>.1	448h	
All	Discord	2024-02-17/2024-12-31	KEYWORD_STALKING		TOTAL										
All	Discord	2024-02-17/2024-12-31	KEYWORD_OTHER	These actions are violations of Discord's Terms of Service that prohibit the harassment of Discord servers through raids, sexual harassment, doxxing, as well as the unsolicited sharing of sexual imagery.	TOTAL	3	3	3	>.1	47h	1	0	>.1	1h	
All	Discord	2024-02-17/2024-12-31	STATEMENT_CATEGORY_PORNOGRAPHY_OR_SEXUALIZED_CONTENT		TOTAL										
All	Discord	2024-02-17/2024-12-31	KEYWORD_ADULT_SEXUAL_MATERIAL		TOTAL										
All	Discord	2024-02-17/2024-12-31	KEYWORD_IMAGE_BASED_SEXUAL_ABUSE		TOTAL										
All	Discord	2024-02-17/2024-12-31	KEYWORD_OTHER		TOTAL										
All	Discord	2024-02-17/2024-12-31	STATEMENT_CATEGORY_PROTECTION_OF_MINORS		TOTAL										
All	Discord	2024-02-17/2024-12-31	KEYWORD_AGE_SPECIFIC_RESTRICTIONS_MINORS		TOTAL										
All	Discord	2024-02-17/2024-12-31	KEYWORD_CHILD_SEXUAL_ABUSE_MATERIAL		TOTAL	6	6	6	>.1	103h	11	2	>.1	359h	

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All	Discord	2024-02-17/2024-12-31	KEYWORD_GROOMING_SEXUAL_ENTICEMENT_MINORS		TOTAL										
All	Discord	2024-02-17/2024-12-31	KEYWORD_UNSAFE_CHALLENGES		TOTAL										
All	Discord	2024-02-17/2024-12-31	KEYWORD_OTHER -		TOTAL										
All	Discord	2024-02-17/2024-12-31	STATEMENT_CATEGORY_RISK_FOR_PUBLIC_SECURITY		TOTAL										
All	Discord	2024-02-17/2024-12-31	KEYWORD_ILLEGAL_ORGANIZATIONS		TOTAL										
All	Discord	2024-02-17/2024-12-31	KEYWORD_RISK_ENVIRONMENTAL_DAMAGE		TOTAL										
All	Discord	2024-02-17/2024-12-31	KEYWORD_RISK_PUBLIC_HEALTH		TOTAL										
All	Discord	2024-02-17/2024-12-31	KEYWORD_TERRORIST_CONTENT		TOTAL										
All	Discord	2024-02-17/2024-12-31	KEYWORD_OTHER	These actions are violations of Discord's Terms of Service that prohibits the presence or activities of violent extremist organizations and other violent groups and the sharing of malware targeting infrastructure.	TOTAL	1	1	1	>.1	4h	1	0	>.1	625h	
All	Discord	2024-02-17/2024-12-31	STATEMENT_CATEGORY_SCAMS_AND_FRAUD		TOTAL										
All	Discord	2024-02-17/2024-12-31	KEYWORD_INAUTHENTIC_ACCOUNTS		TOTAL										
All	Discord	2024-02-17/2024-12-31	KEYWORD_INAUTHENTIC_LISTINGS		TOTAL										
All	Discord	2024-02-17/2024-12-31	KEYWORD_INAUTHENTIC_USER_REVIEWS		TOTAL										
All	Discord	2024-02-17/2024-12-31	KEYWORD_IMPERSONATION_ACCOUNT_HIJACKING		TOTAL	1	1	1	>.1	4h					
All	Discord	2024-02-17/2024-12-31	KEYWORD_PHISHING		TOTAL										
All	Discord	2024-02-17/2024-12-31	KEYWORD_PYRAMID_SCHEMES		TOTAL										
All	Discord	2024-02-17/2024-12-31	KEYWORD_OTHER	These actions are violations of Discord's Terms of Service that prohibit financial scams and fraud services. These actions also include violations by Applications of the same Discord policy.	TOTAL	2	2	2	>.1	330h	1	0	>.1	198h	
All	Discord	2024-02-17/2024-12-31	STATEMENT_CATEGORY_SELF_HARM		TOTAL										
All	Discord	2024-02-17/2024-12-31	KEYWORD_CONTENT_PROMOTING_EATING_DISORDERS		TOTAL										
All	Discord	2024-02-17/2024-12-31	KEYWORD_SELF_MUTILATION		TOTAL										
All	Discord	2024-02-17/2024-12-31	KEYWORD_SUICIDE		TOTAL										
All	Discord	2024-02-17/2024-12-31	KEYWORD_OTHER		TOTAL										
All	Discord	2024-02-17/2024-12-31	STATEMENT_CATEGORY_UNSAFE_AND_PROHIBITED_PRODUCTS		TOTAL										
All	Discord	2024-02-17/2024-12-31	KEYWORD_PROHIBITED_PRODUCTS		TOTAL										
All	Discord	2024-02-17/2024-12-31	KEYWORD_UNSAFE_PRODUCTS		TOTAL										
All	Discord	2024-02-17/2024-12-31	KEYWORD_OTHER		TOTAL										
All	Discord	2024-02-17/2024-12-31	STATEMENT_CATEGORY_VIOLENCE		TOTAL										
All	Discord	2024-02-17/2024-12-31	KEYWORD_COORDINATED_HARM		TOTAL										
All	Discord	2024-02-17/2024-12-31	KEYWORD_GENDER_BASED_VIOLENCE		TOTAL										
All	Discord	2024-02-17/2024-12-31	KEYWORD_HUMAN_EXPLOITATION		TOTAL										
All	Discord	2024-02-17/2024-12-31	KEYWORD_HUMAN_TRAFFICKING		TOTAL										
All	Discord	2024-02-17/2024-12-31	KEYWORD_INCITEMENT_VIOLENCE_HATRED		TOTAL	0					5	0	>.1	575h	
All	Discord	2024-02-17/2024-12-31	KEYWORD_OTHER		TOTAL										
All	Discord	2024-02-17/2024-12-31	TOTAL		Estonia, France, Germany, Lithuania, Portugal, Spain	2, 9, 2, 1, 0, 0	2, 9, 2, 1, 0, 0	2, 9, 2, 1, 0, 0	>.1	85h	0,18,3,1,1,1	0,2,0,0,0,0	>.1	399h	
All	Discord	2024-02-17/2024-12-31	STATEMENT_CATEGORY_ANIMAL_WELFARE												
All	Discord	2024-02-17/2024-12-31	KEYWORD_ANIMAL_HARM												
All	Discord	2024-02-17/2024-12-31	KEYWORD_UNLAWFUL_SALE_ANIMALS												
All	Discord	2024-02-17/2024-12-31	KEYWORD_OTHER												
All	Discord	2024-02-17/2024-12-31	STATEMENT_CATEGORY_CONSUMER_INFORMATION												
All	Discord	2024-02-17/2024-12-31	KEYWORD_INSUFFICIENT_INFORMATION_ON_TRADERS												
All	Discord	2024-02-17/2024-12-31	KEYWORD_NONCOMPLIANCE_PRICING												
All	Discord	2024-02-17/2024-12-31	KEYWORD_HIDDEN_ADVERTISEMENT												
All	Discord	2024-02-17/2024-12-31	KEYWORD_MISLEADING_INFO_GOODS_SERVICES												
All	Discord	2024-02-17/2024-12-31	KEYWORD_MISLEADING_INFO_CONSUMER_RIGHTS												
All	Discord	2024-02-17/2024-12-31	KEYWORD_OTHER												
All	Discord	2024-02-17/2024-12-31	STATEMENT_CATEGORY_DATA_PROTECTION_AND_PRIVACY_VIOLATIONS												
All	Discord	2024-02-17/2024-12-31	KEYWORD_BIOMETRIC_DATA_BREACH												
All	Discord	2024-02-17/2024-12-31	KEYWORD_MISSING_PROCESSING_GROUND												
All	Discord	2024-02-17/2024-12-31	KEYWORD_RIGHT_TO_BE_FORGOTTEN												

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All	Discord	2024-02-17/2024-12-31	KEYWORD_DATA_FALSIFICATION												
All	Discord	2024-02-17/2024-12-31	KEYWORD_OTHER												
All	Discord	2024-02-17/2024-12-31	STATEMENT_CATEGORY_ILLEGAL_OR_HARMFUL_SPEECH												
All	Discord	2024-02-17/2024-12-31	KEYWORD_DEFAMATION												
All	Discord	2024-02-17/2024-12-31	KEYWORD_DISCRIMINATION												
All	Discord	2024-02-17/2024-12-31	KEYWORD_HATE_SPEECH												
All	Discord	2024-02-17/2024-12-31	KEYWORD_OTHER												
All	Discord	2024-02-17/2024-12-31	STATEMENT_CATEGORY_INTELLECTUAL_PROPERTY_INFRINGEMENTS												
All	Discord	2024-02-17/2024-12-31	KEYWORD_COPYRIGHT_INFRINGEMENT												
All	Discord	2024-02-17/2024-12-31	KEYWORD_DESIGN_INFRINGEMENT												
All	Discord	2024-02-17/2024-12-31	KEYWORD_GEOGRAPHIC_INDICATIONS_INFRINGEMENT												
All	Discord	2024-02-17/2024-12-31	KEYWORD_PATENT_INFRINGEMENT												
All	Discord	2024-02-17/2024-12-31	KEYWORD_TRADE_SECRET_INFRINGEMENT												
All	Discord	2024-02-17/2024-12-31	KEYWORD_TRADEMARK_INFRINGEMENT												
All	Discord	2024-02-17/2024-12-31	KEYWORD_OTHER												
All	Discord	2024-02-17/2024-12-31	STATEMENT_CATEGORY_NEGATIVE_EFFECTS_ON_CIVIC_DISCOURSE_OR_ELECTIONS												
All	Discord	2024-02-17/2024-12-31	KEYWORD_VIOLATION_EU_LAW												
All	Discord	2024-02-17/2024-12-31	KEYWORD_VIOLATION_NATIONAL_LAW												
All	Discord	2024-02-17/2024-12-31	KEYWORD_MISINFORMATION_DISINFORMATION_DISINFORMATION												
All	Discord	2024-02-17/2024-12-31	KEYWORD_OTHER												
All	Discord	2024-02-17/2024-12-31	STATEMENT_CATEGORY_NON_CONSENSUAL_BEHAVIOUR												
All	Discord	2024-02-17/2024-12-31	KEYWORD_NON_CONSENSUAL_IMAGE_SHARING												
All	Discord	2024-02-17/2024-12-31	KEYWORD_NON_CONSENSUAL_ITEMS_DEEPFAKE												
All	Discord	2024-02-17/2024-12-31	KEYWORD_ONLINE_BULLYING_INTIMIDATION		France, Germany	1	1	1	>.1	25h	4,1	0, 0	>.1	73h, 823h	
All	Discord	2024-02-17/2024-12-31	KEYWORD_STALKING												
All	Discord	2024-02-17/2024-12-31	KEYWORD_OTHER	These actions are violations of Discord's Terms of Service that prohibit the harassment of Discord servers through raids, sexual harassment, doxxing, as well as the unsolicited sharing of sexual imagery.	Estonia, France	2, 1	2,1	2,1	>.1	85h, 47h	0, 1	0, 0	>.1	1h	
All	Discord	2024-02-17/2024-12-31	STATEMENT_CATEGORY_PORNOGRAPHY_OR_SEXUALIZED_CONTENT												
All	Discord	2024-02-17/2024-12-31	KEYWORD_ADULT_SEXUAL_MATERIAL												
All	Discord	2024-02-17/2024-12-31	KEYWORD_IMAGE_BASED_SEXUAL_ABUSE												
All	Discord	2024-02-17/2024-12-31	KEYWORD_OTHER												
All	Discord	2024-02-17/2024-12-31	STATEMENT_CATEGORY_PROTECTION_OF_MINORS												
All	Discord	2024-02-17/2024-12-31	KEYWORD_AGE_SPECIFIC_RESTRICTIONS_MINORS												
All	Discord	2024-02-17/2024-12-31	KEYWORD_CHILD_SEXUAL_ABUSE_MATERIAL		France, Lithuania, Germany, Portugal	5, 1	5, 1	5, 1	>.1	103h, 554h	9, 0, 1, 1	2, 0, 0, 0	>.1	358h, 410h, 359h	
All	Discord	2024-02-17/2024-12-31	KEYWORD_GROOMING_SEXUAL_ENTICEMENT_MINORS												
All	Discord	2024-02-17/2024-12-31	KEYWORD_UNSAFE_CHALLENGES												
All	Discord	2024-02-17/2024-12-31	KEYWORD_OTHER												
All	Discord	2024-02-17/2024-12-31	STATEMENT_CATEGORY_RISK_FOR_PUBLIC_SECURITY												
All	Discord	2024-02-17/2024-12-31	KEYWORD_ILLEGAL_ORGANIZATIONS												
All	Discord	2024-02-17/2024-12-31	KEYWORD_RISK_ENVIRONMENTAL_DAMAGE												
All	Discord	2024-02-17/2024-12-31	KEYWORD_RISK_PUBLIC_HEALTH												
All	Discord	2024-02-17/2024-12-31	KEYWORD_TERRORIST_CONTENT												
All	Discord	2024-02-17/2024-12-31	KEYWORD_OTHER	These actions are violations of Discord's Terms of Service that prohibits the presence or activities of violent extremist organizations and other violent groups and the sharing of malware targeting infrastructure.	France	1	1	1	>.1	4h	1	0	>.1	625h	
All	Discord	2024-02-17/2024-12-31	STATEMENT_CATEGORY_SCAMS_AND_FRAUD												
All	Discord	2024-02-17/2024-12-31	KEYWORD_INAUTHENTIC_ACCOUNTS												
All	Discord	2024-02-17/2024-12-31	KEYWORD_INAUTHENTIC_LISTINGS												
All	Discord	2024-02-17/2024-12-31	KEYWORD_INAUTHENTIC_USER_REVIEWS												
All	Discord	2024-02-17/2024-12-31	KEYWORD_IMPERSONATION_ACCOUNT_HIJACKING		Estonia	1	1	1	>.1	4h					

Applicability	Service	Reporting period	Category of illegal content	Description of Other	Scope	Number of orders to act against illegal content received	Number of orders to act against illegal content granted/complied with	Number of items moderated on the basis of an order to act against illegal content	Median time to inform the authority of the receipt of the order to act against illegal content	Median time to give effect to the order to act against illegal content	Number of orders to provide information	Number of orders to provide information granted/complied with	Median time to inform the authority of the receipt of the order to provide information	Median time to give effect to the order to provide information	Contextual information on Median time to give effect to the order to act against illegal content
All	Discord	2024-02-17/2024-12-31	KEYWORD_PHISHING												
All	Discord	2024-02-17/2024-12-31	KEYWORD_PYRAMID_SCHEMES												
All	Discord	2024-02-17/2024-12-31	KEYWORD_OTHER	These actions are violations of Discord's Terms of Service that prohibit financial scams and fraud services. These actions also include violations by Applications of the same Discord policy.	France, Germany, Spain	1,1	1,1	1,1	>.1	308h, 352h	0,0,1	0,0,0	>.1	198h	
All	Discord	2024-02-17/2024-12-31	STATEMENT_CATEGORY_SELF_HARM												
All	Discord	2024-02-17/2024-12-31	KEYWORD_CONTENT_PROMOTING_EATING_DISORDERS												
All	Discord	2024-02-17/2024-12-31	KEYWORD_SELF_MUTILATION												
All	Discord	2024-02-17/2024-12-31	KEYWORD_SUICIDE												
All	Discord	2024-02-17/2024-12-31	KEYWORD_OTHER												
All	Discord	2024-02-17/2024-12-31	STATEMENT_CATEGORY_UNSAFE_AND_PROHIBITED_PRODUCTS												
All	Discord	2024-02-17/2024-12-31	KEYWORD_PROHIBITED_PRODUCTS												
All	Discord	2024-02-17/2024-12-31	KEYWORD_UNSAFE_PRODUCTS												
All	Discord	2024-02-17/2024-12-31	KEYWORD_OTHER												
All	Discord	2024-02-17/2024-12-31	STATEMENT_CATEGORY_VIOLENCE												
All	Discord	2024-02-17/2024-12-31	KEYWORD_COORDINATED_HARM												
All	Discord	2024-02-17/2024-12-31	KEYWORD_GENDER_BASED_VIOLENCE												
All	Discord	2024-02-17/2024-12-31	KEYWORD_HUMAN_EXPLOITATION												
All	Discord	2024-02-17/2024-12-31	KEYWORD_HUMAN_TRAFFICKING												
All	Discord	2024-02-17/2024-12-31	KEYWORD_INCITEMENT_VIOLENCE_HATRED		France, Germany, Spain	0					3,1,1	0,0,0	>.1	399h, 575h, 681h	
All	Discord	2024-02-17/2024-12-31	KEYWORD_OTHER												

Applicability	Service	Reporting period	Category of illegal content	Description of Other	Number of notices received	Number of notices received from Trusted flaggers	Number of items moderated	Number of items moderated (Trusted Flagger notices)	Median time to take action (in hours)	Median time to take action (Trusted Flaggers notices)	Number of actions taken on the basis of the law	Number of actions taken on the basis of the law (Trusted Flaggers notices)	Number of actions taken on the basis of the terms and conditions of the service	Number of actions taken on the basis of the terms and conditions of the service (Trusted Flaggers notices)
Only for provider	Discord		TOTAL			0		0		0		0		0
Only for provider	Discord	2024-02-17/2024-12-31	STATEMENT_CATEGORY_ANIMAL_WELFARE			0		0		0		0		0
Only for provider	Discord	2024-02-17/2024-12-31	*KEYWORD_ANIMAL_HARM*			0		0		0		0		0
Only for provider	Discord	2024-02-17/2024-12-31	*KEYWORD_UNLAWFUL_SALE_ANIMALS*			0		0		0		0		0
Only for provider	Discord	2024-02-17/2024-12-31	*KEYWORD_OTHER*			0		0		0		0		0
Only for provider	Discord	2024-02-17/2024-12-31	STATEMENT_CATEGORY_CONSUMER_INFORMATION											
Only for provider	Discord	2024-02-17/2024-12-31	*KEYWORD_INSUFFICIENT_INFORMATION_ON_TRADERS*			0		0		0		0		0
Only for provider	Discord	2024-02-17/2024-12-31	*KEYWORD_NONCOMPLIANCE_PRICING*			0		0		0		0		0
Only for provider	Discord	2024-02-17/2024-12-31	*KEYWORD_HIDDEN_ADVERTISEMENT*			0		0		0		0		0
Only for provider	Discord	2024-02-17/2024-12-31	*KEYWORD_MISLEADING_INFO_GOODS_SERVICES*			0		0		0		0		0
Only for provider	Discord	2024-02-17/2024-12-31	*KEYWORD_MISLEADING_INFO_CONSUMER_RIGHTS*			0		0		0		0		0
Only for provider	Discord	2024-02-17/2024-12-31	*KEYWORD_OTHER*			0		0		0		0		0
Only for provider	Discord	2024-02-17/2024-12-31	STATEMENT_CATEGORY_DATA_PROTECTION_AND_PRIVACY_VIOLATIONS											
Only for provider	Discord	2024-02-17/2024-12-31	*KEYWORD_BIOMETRIC_DATA_BREACH*			0		0		0		0		0
Only for provider	Discord	2024-02-17/2024-12-31	*KEYWORD_MISSING_PROCESSING_GROUND*			0		0		0		0		0
Only for provider	Discord	2024-02-17/2024-12-31	*KEYWORD_RIGHT_TO_BE_FORGOTTEN*			0		0		0		0		0
Only for provider	Discord	2024-02-17/2024-12-31	*KEYWORD_DATA_FALSIFICATION*			0		0		0		0		0
Only for provider	Discord	2024-02-17/2024-12-31	*KEYWORD_OTHER*			0		0		0		0		0
Only for provider	Discord	2024-02-17/2024-12-31	STATEMENT_CATEGORY_ILLEGAL_OR_HARMFUL_SPEECH											
Only for provider	Discord	2024-02-17/2024-12-31	*KEYWORD_DEFAMATION*			0		0		0		0		0
Only for provider	Discord	2024-02-17/2024-12-31	*KEYWORD_DISCRIMINATION*			0		0		0		0		0
Only for provider	Discord	2024-02-17/2024-12-31	*KEYWORD_HATE_SPEECH*		4,382	0	757	0	117	0	0	0	757	0
Only for provider	Discord	2024-02-17/2024-12-31	*KEYWORD_OTHER*			0		0		0		0		0
Only for provider	Discord	2024-02-17/2024-12-31	STATEMENT_CATEGORY_INTELLECTUAL_PROPERTY_INFRINGEMENTS											
Only for provider	Discord	2024-02-17/2024-12-31	*KEYWORD_COPYRIGHT_INFRINGEMENT*		3,252	0	6,085	0	59	0	0	0	6,085	0
Only for provider	Discord	2024-02-17/2024-12-31	*KEYWORD_DESIGN_INFRINGEMENT*			0		0		0		0		0
Only for provider	Discord	2024-02-17/2024-12-31	*KEYWORD_GEOGRAPHIC_INDICATIONS_INFRINGEMENT*			0		0		0		0		0
Only for provider	Discord	2024-02-17/2024-12-31	*KEYWORD_PATENT_INFRINGEMENT*			0		0		0		0		0
Only for provider	Discord	2024-02-17/2024-12-31	*KEYWORD_TRADE_SECRET_INFRINGEMENT*			0		0		0		0		0
Only for provider	Discord	2024-02-17/2024-12-31	*KEYWORD_TRADEMARK_INFRINGEMENT*			0		0		0		0		0
Only for provider	Discord	2024-02-17/2024-12-31	*KEYWORD_OTHER*			0		0		0		0		0
Only for provider	Discord	2024-02-17/2024-12-31	STATEMENT_CATEGORY_NEGATIVE_EFFECTS_ON_CIVIC_DISCOURSE_OR_ELECTIONS											
Only for provider	Discord	2024-02-17/2024-12-31	*KEYWORD_VIOLATION_EU_LAW*			0		0		0		0		0
Only for provider	Discord	2024-02-17/2024-12-31	*KEYWORD_VIOLATION_NATIONAL_LAW*			0		0		0		0		0
Only for provider	Discord	2024-02-17/2024-12-31	*KEYWORD_MISINFORMATION_DISINFORMATION_DISINFORMATION*			0		0		0		0		0
Only for provider	Discord	2024-02-17/2024-12-31	*KEYWORD_OTHER*			0		0		0		0		0
Only for provider	Discord	2024-02-17/2024-12-31	STATEMENT_CATEGORY_NON_CONSENSUAL_BEHAVIOUR											
Only for provider	Discord	2024-02-17/2024-12-31	*KEYWORD_NON_CONSENSUAL_IMAGE_SHARING*		3,852	0	698	0	214	0	0	0	698	0
Only for provider	Discord	2024-02-17/2024-12-31	*KEYWORD_NON_CONSENSUAL_ITEMS_DEEPFAKE*			0		0		0		0		0
Only for provider	Discord	2024-02-17/2024-12-31	*KEYWORD_ONLINE_BULLYING_INTIMIDATION*		5,264	0	890	0	140	0	0	0	890	0
Only for provider	Discord	2024-02-17/2024-12-31	*KEYWORD_STALKING*			0		0		0		0		0
Only for provider	Discord	2024-02-17/2024-12-31	*KEYWORD_OTHER*			0		0		0		0		0
Only for provider	Discord	2024-02-17/2024-12-31	STATEMENT_CATEGORY_PORNOGRAPHY_OR_SEXUALIZED_CONTENT											
Only for provider	Discord	2024-02-17/2024-12-31	*KEYWORD_ADULT_SEXUAL_MATERIAL*			0		0		0		0		0
Only for provider	Discord	2024-02-17/2024-12-31	*KEYWORD_IMAGE_BASED_SEXUAL_ABUSE*		2,349	0	240	0	103	0	0	0	240	0
Only for provider	Discord	2024-02-17/2024-12-31	*KEYWORD_OTHER*			0		0		0		0		0
Only for provider	Discord	2024-02-17/2024-12-31	STATEMENT_CATEGORY_PROTECTION_OF_MINORS											
Only for provider	Discord	2024-02-17/2024-12-31	*KEYWORD_AGE_SPECIFIC_RESTRICTIONS_MINORS*		2,544	0	618	0	27	0	0	0	618	0
Only for provider	Discord	2024-02-17/2024-12-31	*KEYWORD_CHILD_SEXUAL_ABUSE_MATERIAL*		9,139	0	2,534	0	7	0	0	0	2,534	0
Only for provider	Discord	2024-02-17/2024-12-31	*KEYWORD_GROOMING_SEXUAL_ENTICEMENT_MINORS*		2,629	0	458	0	60	0	0	0	458	0
Only for provider	Discord	2024-02-17/2024-12-31	*KEYWORD_UNSAFE_CHALLENGES*			0		0		0		0		0
Only for provider	Discord	2024-02-17/2024-12-31	*KEYWORD_OTHER*	These actions are violations of Discord's Terms of Service that prohibit inappropriate sexual conduct with teens, teen self-endangerment, drawn material sexualizing children, admissions of misconduct with children, and admissions of soliciting CSAM.	1,402	0	365	0	46	0	0	0	365	0
Only for provider	Discord	2024-02-17/2024-12-31	STATEMENT_CATEGORY_RISK_FOR_PUBLIC_SECURITY											
Only for provider	Discord	2024-02-17/2024-12-31	*KEYWORD_ILLEGAL_ORGANIZATIONS*			0		0		0		0		0
Only for provider	Discord	2024-02-17/2024-12-31	*KEYWORD_RISK_ENVIRONMENTAL_DAMAGE*			0		0		0		0		0
Only for provider	Discord	2024-02-17/2024-12-31	*KEYWORD_RISK_PUBLIC_HEALTH*			0		0		0		0		0
Only for provider	Discord	2024-02-17/2024-12-31	*KEYWORD_TERRORIST_CONTENT*			0		0		0		0		0
Only for provider	Discord	2024-02-17/2024-12-31	*KEYWORD_OTHER*			0		0		0		0		0
Only for provider	Discord	2024-02-17/2024-12-31	STATEMENT_CATEGORY_SCAMS_AND_FRAUD											
Only for provider	Discord	2024-02-17/2024-12-31	*KEYWORD_INAUTHENTIC_ACCOUNTS*			0		0		0		0		0
Only for provider	Discord	2024-02-17/2024-12-31	*KEYWORD_INAUTHENTIC_LISTINGS*			0		0		0		0		0
Only for provider	Discord	2024-02-17/2024-12-31	*KEYWORD_INAUTHENTIC_USER_REVIEWS*			0		0		0		0		0
Only for provider	Discord	2024-02-17/2024-12-31	*KEYWORD_IMPERSONATION_ACCOUNT_HIJACKING*		11,028	0	3,151	0	44	0	0	0	3,151	0
Only for provider	Discord	2024-02-17/2024-12-31	*KEYWORD_PHISHING*			0		0		0		0		0
Only for provider	Discord	2024-02-17/2024-12-31	*KEYWORD_PYRAMID_SCHEMES*			0		0		0		0		0
Only for provider	Discord	2024-02-17/2024-12-31	*KEYWORD_OTHER*			0		0		0		0		0
Only for provider	Discord	2024-02-17/2024-12-31	STATEMENT_CATEGORY_SELF_HARM			0		0		0		0		0
Only for provider	Discord	2024-02-17/2024-12-31	*KEYWORD_CONTENT_PROMOTING_EATING_DISORDERS*			0		0		0		0		0
Only for provider	Discord	2024-02-17/2024-12-31	*KEYWORD_SELF_MUTILATION*			0		0		0		0		0
Only for provider	Discord	2024-02-17/2024-12-31	*KEYWORD_SUICIDE*		756	0	48	0	182	0	0	0	48	0

					col1	col2	col3	col4	col5	col6	col7	col8	col9	col10
Only for provider	Discord	2024-02-17/2024-12-31	*KEYWORD_OTHER*			0		0		0		0		0	0
Only for provider	Discord	2024-02-17/2024-12-31	STATEMENT_CATEGORY_UNSAFE_AND_PROHIBITED_PRODUCTS											
Only for provider	Discord	2024-02-17/2024-12-31	*KEYWORD_PROHIBITED_PRODUCTS*		3,264	0	255	0	1	0	*0*	0	255	0
Only for provider	Discord	2024-02-17/2024-12-31	*KEYWORD_UNSAFE_PRODUCTS*			0		0		0		0		0
Only for provider	Discord	2024-02-17/2024-12-31	*KEYWORD_OTHER*	*These actions are violations of Discord's Terms of Service that prohibits gambling and the promotion of in-person sexual services.*	3,105	0	982	0	100	0	*0*	0	982	0
Only for provider	Discord	2024-02-17/2024-12-31	STATEMENT_CATEGORY_VIOLENCE											
Only for provider	Discord	2024-02-17/2024-12-31	*KEYWORD_COORDINATED_HARM*			0		0		0		0		0
Only for provider	Discord	2024-02-17/2024-12-31	*KEYWORD_GENDER_BASED_VIOLENCE*			0		0		0		0		0
Only for provider	Discord	2024-02-17/2024-12-31	*KEYWORD_HUMAN_EXPLOITATION*			0		0		0		0		0
Only for provider	Discord	2024-02-17/2024-12-31	*KEYWORD_HUMAN_TRAFFICKING*			0		0		0		0		0
Only for provider	Discord	2024-02-17/2024-12-31	*KEYWORD_INCITEMENT_VIOLENCE_HATRED*		2,988	0	532	0	120	0	*0*	0	532	0
Only for provider	Discord	2024-02-17/2024-12-31	*KEYWORD_OTHER*			0		0		0		0		0

Applicability	Service	Reporting period	Category of illegal content	Description of Other (Note: In all cases for the actions reported in this sheet, Discord removed content on the basis that it is inconsistent with its Terms of Service.)	Number of measures taken at the provider's own initiative	Number of measures taken after detection solely using automated means	Visibility restriction Content Removal (# of removed messages or user profile attributes such as bio, avatar, username etc.)	Visibility restriction Disable	Visibility restriction Demoted	Visibility restriction Age restricted	Visibility restriction Interaction restricted	Visibility restriction Labelled	Visibility restriction Other	Monetary restriction Suspension	Monetary restriction Termination	Monetary restriction Other	Provision of the service Suspension 'limited_access', 'temp_ban'	Provision of the service Termination ('delete')	Account restriction Suspension 'limited_access', 'temp_ban'	Account restriction Termination ('delete')	Contextual Information on Number of measures taken on provider's own intiative	Contextual Information on Visibility restriction Interaction restricted
All	Discord	2024-02-17/2024-12-31	TOTAL																		The total number of measures taken include user "Warnings", which are assigned to user accounts for less severe violations of Discord's Terms and Conditions. See Discord's summary of [insert title] in the Qualitative portion of this Report.	The actions reported in this column include temporary limitations on a user's ability to join new servers, start new direct messages, or send new friend requests.
All	Discord	2024-02-17/2024-12-31	STATEMENT_CATEGORY_ANIMAL_WELFARE																			
All	Discord	2024-02-17/2024-12-31	KEYWORD_ANIMAL_HARM																			
All	Discord	2024-02-17/2024-12-31	KEYWORD_UNLAWFUL_SALE_ANIMALS																			
All	Discord	2024-02-17/2024-12-31	KEYWORD_OTHER																			
All	Discord	2024-02-17/2024-12-31	STATEMENT_CATEGORY_CONSUMER_INFORMATION																			
All	Discord	2024-02-17/2024-12-31	KEYWORD_INSUFFICIENT_INFORMATION_ON_TRADERS																			
All	Discord	2024-02-17/2024-12-31	KEYWORD_NONCOMPLIANCE_PRICING																			
All	Discord	2024-02-17/2024-12-31	KEYWORD_HIDDEN_ADVERTISEMENT																			
All	Discord	2024-02-17/2024-12-31	KEYWORD_MISLEADING_INFO_GOODS_SERVICES																			
All	Discord	2024-02-17/2024-12-31	KEYWORD_MISLEADING_INFO_CONSUMER_RIGHTS																			
All	Discord	2024-02-17/2024-12-31	KEYWORD_OTHER																			
All	Discord	2024-02-17/2024-12-31	STATEMENT_CATEGORY_DATA_PROTECTION_AND_PRIVACY_VIOLATIONS																			
All	Discord	2024-02-17/2024-12-31	KEYWORD_BIOMETRIC_DATA_BREACH																			
All	Discord	2024-02-17/2024-12-31	KEYWORD_MISSING_PROCESSING_GROUND																			
All	Discord	2024-02-17/2024-12-31	KEYWORD_RIGHT_TO_BE_FORGOTTEN																			
All	Discord	2024-02-17/2024-12-31	KEYWORD_DATA_FALSIFICATION																			
All	Discord	2024-02-17/2024-12-31	KEYWORD_OTHER	These actions are violations of Discord's Terms of Service that prohibit inactive accounts over a certain period of time, and the creation of an account on behalf of another person and without their permission.	667	552	0				0						0	667	0	667		
All	Discord	2024-02-17/2024-12-31	STATEMENT_CATEGORY_ILLEGAL_OR_HARMFUL_SPEECH																			
All	Discord	2024-02-17/2024-12-31	KEYWORD_DEFAMATION																			
All	Discord	2024-02-17/2024-12-31	KEYWORD_DISCRIMINATION																			
All	Discord	2024-02-17/2024-12-31	KEYWORD_HATE_SPEECH		77,679	5,990	60,133				19,795						19,975	531	19,975	531		
All	Discord	2024-02-17/2024-12-31	KEYWORD_OTHER	These actions are violations of Discord's Term of Service that prohibit the denial of human atrocities.	56	13	32				21						21	3	21	3		
All	Discord	2024-02-17/2024-12-31	STATEMENT_CATEGORY_INTELLECTUAL_PROPERTY_INFRINGEMENTS																			
All	Discord	2024-02-17/2024-12-31	KEYWORD_COPYRIGHT_INFRINGEMENT		3,372	1	2,255				120						120	27	120	27		
All	Discord	2024-02-17/2024-12-31	KEYWORD_DESIGN_INFRINGEMENT																			
All	Discord	2024-02-17/2024-12-31	KEYWORD_GEOGRAPHIC_INDICATIONS_INFRINGEMENT																			
All	Discord	2024-02-17/2024-12-31	KEYWORD_PATENT_INFRINGEMENT																			
All	Discord	2024-02-17/2024-12-31	KEYWORD_TRADE_SECRET_INFRINGEMENT																			
All	Discord	2024-02-17/2024-12-31	KEYWORD_TRADEMARK_INFRINGEMENT		2	0	0				0						0	0	0	0		
All	Discord	2024-02-17/2024-12-31	KEYWORD_OTHER																			
All	Discord	2024-02-17/2024-12-31	STATEMENT_CATEGORY_NEGATIVE_EFFECTS_ON_CIVIC_DISCOURSE_OR_ELECTIONS																			
All	Discord	2024-02-17/2024-12-31	KEYWORD_VIOLATION_EU_LAW																			
All	Discord	2024-02-17/2024-12-31	KEYWORD_VIOLATION_NATIONAL_LAW																			
All	Discord	2024-02-17/2024-12-31	KEYWORD_MISINFORMATION_DISINFORMATION_DISINFORMATION		3	1	1				1						1	0	1	0		
All	Discord	2024-02-17/2024-12-31	KEYWORD_OTHER		0	0	0				0						0	0	0	0		
All	Discord	2024-02-17/2024-12-31	STATEMENT_CATEGORY_NON_CONSENSUAL_BEHAVIOUR																			
All	Discord	2024-02-17/2024-12-31	KEYWORD_NON_CONSENSUAL_IMAGE_SHARING		574,214	400,720	13,256				205,925						205,946	36,478	205,946	36,478		
All	Discord	2024-02-17/2024-12-31	KEYWORD_NON_CONSENSUAL_ITEMS_DEEPFAKE		3,985	41	3,212				767						771	197	771	197		
All	Discord	2024-02-17/2024-12-31	KEYWORD_ONLINE_BULLYING_INTIMIDATION		41,555	1,271	31,044				1,802						1,858	140	1,858	140		
All	Discord	2024-02-17/2024-12-31	KEYWORD_STALKING																			
All	Discord	2024-02-17/2024-12-31	KEYWORD_OTHER	These actions are violations of Discord's Terms of Service that prohibit the harassment of Discord servers through raids, sexual harassment, doxxing, as well as the unsolicited sharing of sexual imagery.	125,142	19,675	45,165				38,073						38,193	4,750	38,193	4,750		
All	Discord	2024-02-17/2024-12-31	STATEMENT_CATEGORY_PORNOGRAPHY_OR_SEXUALIZED_CONTENT																			
All	Discord	2024-02-17/2024-12-31	KEYWORD_ADULT_SEXUAL_MATERIAL		67	11	0				0						0	0	0	0		
All	Discord	2024-02-17/2024-12-31	KEYWORD_IMAGE_BASED_SEXUAL_ABUSE		77	0	46				0						0	30	0	30		
All	Discord	2024-02-17/2024-12-31	KEYWORD_OTHER		33	0	26				2						2	0	2	0		
All	Discord	2024-02-17/2024-12-31	STATEMENT_CATEGORY_PROTECTION_OF_MINORS																			
All	Discord	2024-02-17/2024-12-31	KEYWORD_AGE_SPECIFIC_RESTRICTIONS_MINORS		277,389	35	166,336				628						667	127,911	667	127,911		
All	Discord	2024-02-17/2024-12-31	KEYWORD_CHILD_SEXUAL_ABUSE_MATERIAL		320,581	207,806	68,713				179,110						179,135	103,781	179,135	103,781		
All	Discord	2024-02-17/2024-12-31	KEYWORD_GROOMING_SEXUAL_ENTICEMENT_MINORS		26,515	571	9,121				1,872						1,872	4,082	1,872	4,082		
All	Discord	2024-02-17/2024-12-31	KEYWORD_UNSAFE_CHALLENGES																			
All	Discord	2024-02-17/2024-12-31	KEYWORD_OTHER	These actions are violations of Discord's Terms of Service that prohibit inappropriate sexual conduct with teens, teen self-endangerment, drawn material sexualizing children, admissions of misconduct with children, and admissions of soliciting CSAM.	249,005	24,588	91,639				129,260						129,566	25,479	129,566	25,479		
All	Discord	2024-02-17/2024-12-31	STATEMENT_CATEGORY_RISK_FOR_PUBLIC_SECURITY																			
All	Discord	2024-02-17/2024-12-31	KEYWORD_ILLEGAL_ORGANIZATIONS																			
All	Discord	2024-02-17/2024-12-31	KEYWORD_RISK_ENVIRONMENTAL_DAMAGE																			
All	Discord	2024-02-17/2024-12-31	KEYWORD_RISK_PUBLIC_HEALTH																			
All	Discord	2024-02-17/2024-12-31	KEYWORD_TERRORIST_CONTENT																			
All	Discord	2024-02-17/2024-12-31	KEYWORD_OTHER	These actions are violations of Discord's Terms of Service that prohibits the presence or activities of violent extremist organizations and other violent groups and the sharing of malware targeting infrastructure.	41,697	29,876	4,196				29,730						29,775	8,107	29,775	8,107		
All	Discord	2024-02-17/2024-12-31	STATEMENT_CATEGORY_SCAMS_AND_FRAUD																			
All	Discord	2024-02-17/2024-12-31	KEYWORD_INAUTHENTIC_ACCOUNTS		199	151	0				188						189	9	189	9		
All	Discord	2024-02-17/2024-12-31	KEYWORD_INAUTHENTIC_LISTINGS																			
All	Discord	2024-02-17/2024-12-31	KEYWORD_INAUTHENTIC_USER_REVIEWS																			
All	Discord	2024-02-17/2024-12-31	KEYWORD_IMPERSONATION_ACCOUNT_HIJACKING		3,957	101	2,379				113						116	127	116	127		
All	Discord	2024-02-17/2024-12-31	KEYWORD_PHISHING		511	8	141				113						118	181	118	181		
All	Discord	2024-02-17/2024-12-31	KEYWORD_PYRAMID_SCHEMES																			
All	Discord	2024-02-17/2024-12-31	KEYWORD_OTHER	These actions are violations of Discord's Terms of Service that prohibit financial scams and fraud services. These actions also include violations by Applications of the same Discord policy.	315,217	278,123	9,244				223,009						223,433	21,201	223,433	21,201		
All	Discord	2024-02-17/2024-12-31	STATEMENT_CATEGORY_SELF_HARM																			
All	Discord	2024-02-17/2024-12-31	KEYWORD_CONTENT_PROMOTING_EATING_DISORDERS																			
All	Discord	2024-02-17/2024-12-31	KEYWORD_SELF_MUTILATION																			
All	Discord	2024-02-17/2024-12-31	KEYWORD_SUICIDE		227	7	111				94						95	0	95	0		
All	Discord	2024-02-17/2024-12-31	KEYWORD_OTHER	These actions are violations of Discord's Terms of Service that prohibit the encouragement or promotion of self-harm.	3,475	2,840	253				728						730	466	730	466		
All	Discord	2024-02-17/2024-12-31	STATEMENT_CATEGORY_UNSAFE_AND_PROHIBITED_PRODUCTS																			

All	Discord	2024-02-17/2024-12-31	KEYWORD_PROHIBITED_PRODUCTS		3,182	659	1,606			1,091				1,100	23	1,100	23	
All	Discord	2024-02-17/2024-12-31	KEYWORD_UNSAFE_PRODUCTS															
All	Discord	2024-02-17/2024-12-31	KEYWORD_OTHER	*These actions are violations of Discord's Terms of Service that prohibits gambling and the promotion of in-person sexual services.*	31	12	12			13				13	2	13	2	
All	Discord	2024-02-17/2024-12-31	STATEMENT_CATEGORY_VIOLENCE															
All	Discord	2024-02-17/2024-12-31	KEYWORD_COORDINATED_HARM		3,157	2,532	12			2,682				2,682	460	2,682	460	
All	Discord	2024-02-17/2024-12-31	KEYWORD_GENDER_BASED_VIOLENCE															
All	Discord	2024-02-17/2024-12-31	KEYWORD_HUMAN_EXPLOITATION															
All	Discord	2024-02-17/2024-12-31	KEYWORD_HUMAN_TRAFFICKING		8	0	4			0				0	4	0	4	
All	Discord	2024-02-17/2024-12-31	KEYWORD_INCITEMENT_VIOLENCE_HATRED		43,290	19,807	13,231			26,855				27,170	656	27,170	656	
All	Discord	2024-02-17/2024-12-31	KEYWORD_OTHER	*These actions are violations of Discord's Terms of Service that prohibits the sharing of material depicting real violence or gore.*	4,477	834	2,494			215				230	115	230	115	
All	Discord	2024-02-17/2024-12-31	STATEMENT_CATEGORY_SCOPE_OF_PLATFORM_SERVICE															
All	Discord	2024-02-17/2024-12-31	KEYWORD_AGE_SPECIFIC_RESTRICTIONS		1,095	15	556			48				50	4	50	4	
All	Discord	2024-02-17/2024-12-31	KEYWORD_GEOGRAPHICAL_REQUIREMENTS															
All	Discord	2024-02-17/2024-12-31	KEYWORD_GOODS_SERVICES_NOT_PERMITTED		78,412	70,902	158			69,058				69,423	8,781	69,423	8,781	
All	Discord	2024-02-17/2024-12-31	KEYWORD_LANGUAGE_REQUIREMENTS															
All	Discord	2024-02-17/2024-12-31	KEYWORD_NUDITY															
All	Discord	2024-02-17/2024-12-31	KEYWORD_OTHER	*These actions are violations of Discord's Terms of Service that prohibits the abuse of Discord support processes and staff.*	20,254	18,135	5,816			11				11	14,333	11	14,333	

Applicability	Service	Reporting period	Section	Indicator	Scope	Value
All	Discord	2024-02-17/2024-12-31	Internal complaints mechanism	Number of complaints submitted to the internal-complaints mechanism	Total number	267,137
Only for providers of online platforms	Discord	2024-02-17/2024-12-31	Internal complaints mechanism	Number of complaints submitted to the internal-complaints mechanism	Decisions upheld	223,422
Only for providers of online platforms	Discord	2024-02-17/2024-12-31	Internal complaints mechanism	Number of complaints submitted to the internal-complaints mechanism	Decisions reversed	43,715
Only for providers of online platforms	Discord	2024-02-17/2024-12-31	Internal complaints mechanism	Number of complaints submitted to the internal-complaints mechanism	Median time (in hours)	57.34
Only for providers of online platforms	Discord	2024-02-17/2024-12-31	Internal complaints mechanism	Complaint based on procedural grounds	Total number	656
Only for providers of online platforms	Discord	2024-02-17/2024-12-31	Internal complaints mechanism	Complaint based on procedural grounds	Decisions upheld	653
Only for providers of online platforms	Discord	2024-02-17/2024-12-31	Internal complaints mechanism	Complaint based on procedural grounds	Decisions reversed	3
Only for providers of online platforms	Discord	2024-02-17/2024-12-31	Internal complaints mechanism	Complaint based on procedural grounds	Median time	60.61
Only for providers of online platforms	Discord	2024-02-17/2024-12-31	Internal complaints mechanism	Complaint regarding the interpretation of illegality or incompatibility	Total number	76,542
Only for providers of online platforms	Discord	2024-02-17/2024-12-31	Internal complaints mechanism	Complaint regarding the interpretation of illegality or incompatibility	Decisions upheld	58,507
Only for providers of online platforms	Discord	2024-02-17/2024-12-31	Internal complaints mechanism	Complaint regarding the interpretation of illegality or incompatibility	Decisions reversed	18,035
Only for providers of online platforms	Discord	2024-02-17/2024-12-31	Internal complaints mechanism	Complaint regarding the interpretation of illegality or incompatibility	Median time	88.36
Only for providers of online platforms	Discord	2024-02-17/2024-12-31	Internal complaints mechanism	Restriction imposed is claimed to be not diligent, objective, or proportionate	Total number	n/a
Only for providers of online platforms	Discord	2024-02-17/2024-12-31	Internal complaints mechanism	Restriction imposed is claimed to be not diligent, objective, or proportionate	Decisions upheld	n/a
Only for providers of online platforms	Discord	2024-02-17/2024-12-31	Internal complaints mechanism	Restriction imposed is claimed to be not diligent, objective, or proportionate	Decisions reversed	n/a
Only for providers of online platforms	Discord	2024-02-17/2024-12-31	Internal complaints mechanism	Restriction imposed is claimed to be not diligent, objective, or proportionate	Median time	n/a
Only for providers of online platforms	Discord	2024-02-17/2024-12-31	Out-of-court dispute settlement bodies	Number of decisions submitted to out-of-court dispute settlement bodies	Total number	0
Only for providers of online platforms	Discord	2024-02-17/2024-12-31	Out-of-court dispute settlement bodies	Number of decisions submitted to out-of-court dispute settlement bodies	Decisions upheld	0
Only for providers of online platforms	Discord	2024-02-17/2024-12-31	Out-of-court dispute settlement bodies	Number of decisions submitted to out-of-court dispute settlement bodies	Decisions reversed	0
Only for providers of online platforms	Discord	2024-02-17/2024-12-31	Out-of-court dispute settlement bodies	Number of decisions submitted to out-of-court dispute settlement bodies	Median time	0
Only for providers of online platforms	Discord	2024-02-17/2024-12-31	Out-of-court dispute settlement bodies	Number of decisions submitted to out-of-court dispute settlement bodies	% of outcomes implemented	0
Only for providers of online platforms	Discord	2024-02-17/2024-12-31	Suspensions imposed on repeated offenders	Number of suspensions enacted for the provision of manifestly illegal content	Total number	0
Only for providers of online platforms	Discord	2024-02-17/2024-12-31	Suspensions imposed on repeated offenders	Number of suspensions enacted for the provision of manifestly unfounded notices	Total number	0
Only for providers of online platforms	Discord	2024-02-17/2024-12-31	Suspensions imposed on repeated offenders	Number of suspensions enacted for the provision of manifestly unfounded complaints	Total number	0
Only for VLOPs	Discord	YYYY-MM-DD/YYYY-MM-DD	The human resources dedicated to content moderation	Number of internal moderators employed by the provider	Total number	n/a
Only for VLOPs	Discord	YYYY-MM-DD/YYYY-MM-DD	The human resources dedicated to content moderation	Number of external moderators contracted by the provider	Total number	n/a
Only for VLOPs	Discord	YYYY-MM-DD/YYYY-MM-DD	The human resources dedicated to content moderation	Number of total moderators with sufficient linguistic expertise	Total number	n/a
All	Discord	YYYY-MM-DD/YYYY-MM-DD	Use of automated means for content moderation	Number of items solely processed by automated means	Total number	114,252
All	Discord	2024-02-17/2024-12-31	Use of automated means for content moderation	Number of items not processed by automated means	Total number	25,782
All	Discord	2024-02-17/2024-12-31	Use of automated means for content moderation	Accuracy rate of the items processed solely by automated means	Total number	93.35%
All	Discord	2024-02-17/2024-12-31	Use of automated means for content moderation	Error rate of the automated means applied	Total number	6.65%
Only for providers of online platforms	Discord	2024-02-17/2024-12-31	Use of automated means for content moderation	Number of items solely processed by automated means	Internal complaints mechanism	96,497
Only for providers of online platforms	Discord	2024-02-17/2024-12-31	Use of automated means for content moderation	Number of items not processed by automated means	Internal complaints mechanism	19,166
Only for providers of online platforms	Discord	2024-02-17/2024-12-31	Use of automated means for content moderation	Accuracy rate of the items processed solely by automated means	Internal complaints mechanism	88.14%
Only for providers of online platforms	Discord	2024-02-17/2024-12-31	Use of automated means for content moderation	Error rate of the automated means applied	Internal complaints mechanism	11.86%
All	Discord	2024-02-17/2024-12-31	Use of automated means for content moderation	Number of items solely processed by automated means	Own-initiative	17,702
All	Discord	2024-02-17/2024-12-31	Use of automated means for content moderation	Number of items not processed by automated means	Own-initiative	34
All	Discord	2024-02-17/2024-12-31	Use of automated means for content moderation	Accuracy rate of the items processed solely by automated means	Own-initiative	98.56%
All	Discord	2024-02-17/2024-12-31	Use of automated means for content moderation	Error rate of the automated means applied	Own-initiative	1.44%
Only for providers of hosting services,	Discord	2024-02-17/2024-12-31	Use of automated means for content moderation	Number of items solely processed by automated means	NAM Total	53
Only for providers of hosting services,	Discord	2024-02-17/2024-12-31	Use of automated means for content moderation	Number of items not processed by automated means	NAM Total	6,582
Only for providers of hosting services,	Discord	2024-02-17/2024-12-31	Use of automated means for content moderation	Accuracy rate of the items processed solely by automated means	NAM Total	n/a
Only for providers of hosting services,	Discord	2024-02-17/2024-12-31	Use of automated means for content moderation	Error rate of the automated means applied	NAM Total	n/a
Only for providers of online platforms	Discord	2024-02-17/2024-12-31	Use of automated means for content moderation	Number of items solely processed by automated means	NAM Trusted Flagger	0
Only for providers of online platforms	Discord	2024-02-17/2024-12-31	Use of automated means for content moderation	Number of items not processed by automated means	NAM Trusted Flagger	0
Only for providers of online platforms	Discord	2024-02-17/2024-12-31	Use of automated means for content moderation	Accuracy rate of the items processed solely by automated means	NAM Trusted Flagger	0
Only for providers of online platforms	Discord	2024-02-17/2024-12-31	Use of automated means for content moderation	Error rate of the automated means applied	NAM Trusted Flagger	0

Applicability	Service	Reporting period	Indicator	Total number	Visibility restriction Removal	Visibility restriction Disable	Visibility restriction Demoted	Visibility restriction Age restricted	Visibility restriction Interaction restricted	Visibility restriction Labelled	Visibility restriction Other	Monetary restriction Suspension	Monetary restriction Termination	Monetary restriction Other	Provision of the service Suspension	Provision of the service Termination	Account restriction Suspension	Account restriction Termination
Only for providers of online platforms	Discord	2024-02-17/2024-12-31	Number of restrictions upheld as a result of an internal complaint	99,677	40,978			74	21,733						21,947	46,649	831	46,649
Only for providers of online platforms	Discord	2024-02-17/2024-12-31	Number of restrictions reversed as a result of an internal complaint	34,385	14,328			18	4,276						4,329	21,337	582	21,337
Only for providers of online platforms	Discord	2024-02-17/2024-12-31	Number of restrictions newly imposed as a result of an internal complaint	985	42			0	506						507	6	523	6

Applicability	Service	Reporting period	Indicator	Value
All	Discord	2024-02-17/2024-12-31	Summary of the content moderation engaged in at the providers' own initiative	Discord publishes and maintains a comprehensive set of Community Guidelines that explain what content and behavior is and is not allowed on the platform. The Guidelines apply to all parts of the service, including content, behavior, servers, and apps. Our Policy Hub expands on these Guidelines, providing more information about our policies. Discord is where people hang out before, during, and after playing games. For Discord's initial DSA Transparency Report, we have combined our reported metrics across Discord. But Discord provides multiple ways for users to communicate, some of which constitute an Online Platform under DSA, and others which are a Hosting Service. We work hard to create an online environment that users want to be a part of and spend their time enjoying. To do that, we follow a three-tiered approach: · User Controls: Discord's product architecture provides each user with control over who they communicate with, what they see, what communities they join. · Platform Moderation: Our community guidelines are enforced by Discord's Safety team through a mix of proactive and reactive measures, supported by tooling and ML. For further discussion of those tools and methods, see Discord's response to Question 3E. · Community Moderation: Server owners and community moderators, aided by moderation bots, define and enforce Community norms and behavior that go beyond the Discord Community Guidelines. This is also seen in our publicly available article about our Approach to Content Moderation. All users have the ability to report behavior to Discord. User reports are processed by our Safety team for violative behavior so we can take enforcement actions where appropriate. When we see content that violates our policies, we take the appropriate action based on the severity of the violation. The result of our actions are conveyed to users through our Warning System and include: · Warning to the user that future violations may result in more severe consequences; · Restricting user access to features (e.g., inability to send images on Discord after sending an image that violated a Discord policy); · Content removal; · Temporary suspension of user account; · Permanent ban of user account. When a server is focused on or contains a lot of content that violates our policies, the owner of the server will receive a violation and the server may be removed or restricted. Just like user violations, the server owner will be provided a summary of the violation with more detail. Discord is also committed to working with industry partners and other organizations to support its safety efforts. Our Safety Reporting Network features a global partnership of trusted organizations who collaborate directly with Discord's Safety team. Discord also contributes to and participates in industry-wide efforts such as the Lantern initiative, a first-of-its-kind signal sharing program for companies to enhance and strengthen how they detect attempts to sexually exploit and abuse children and teens online.

| All | Discord | 2024-02-17/2024-12-31 | Meaningful and comprehensible information regarding content moderation engaged in at the providers' own initiative | Discord employs a variety of proactive and reactive measures to moderate content and maintain a safe environment.

Discord's Safety team is trained to evaluate and act upon flagged and reported content to enforce our guidelines.

Automated systems analyze user-generated content in limited circumstances and monitor for trends in user activity, flagging potential violations or unusual activity for further review by human moderators. These systems are designed to detect violations such as images containing known CSAM, spam, and other harmful behaviors, ensuring accuracy and alignment with Discord's Community Guidelines. Human moderators perform secondary reviews to validate flagged content and address nuanced or context-specific cases.

Discord also works hard to proactively identify harmful content and conduct so we can remove it and therefore expose fewer users to it. We work to prioritize the highest harm issues such as child safety or violent extremism.

We use a variety of techniques and technology to proactively identify harmful behavior, including:

  · Image hashing and machine-learning powered technologies that help us identify known and unknown child sexual abuse material. We report child sexual abuse and other related content and perpetrators to the National Center for Missing & Exploited Children (NCMEC), which works with law enforcement to take appropriate action.
  · Machine learning models that use metadata and network patterns to identify bad actors or spaces with harmful content and activity.
  · Human-led investigations based on flags from our detection tools or reports.

In larger communities, we may use automated means to proactively identify harmful content on the platform and enforce our Terms of Service and Community Guidelines.
As we continue to evolve our proactive efforts, our focus is on developing technologies to aid in the detection and removal of this harmful content as quickly as possible while respecting our users' privacy.

For example, we have a dedicated team that has created and is now utilizing a new machine learning model that can detect previously unknown CSAM, and we have made this technology more widely available via open sourcing. We will continue to innovate and collaborate with industry partners to address emerging challenges, and we collaborate closely with organizations like the National Center for Missing & Exploited Children (NCMEC) and Internet Watch Foundation.

Measures of Exposure

Discord users often rely on the platform to talk and hang out with their friends while playing games. Users look to Discord's subscription offering, Nitro, to enhance their experience with features like improved streaming quality or more ways to express themselves while messaging with friends. This communication often happens in real time such that Discord does not track the number of times a user may "view" a piece of content. Discord has developed methods to assess the effectiveness of its content moderation practices across its policies. These measures are robust, and assess the factors such as the responsiveness to user reports and the prevalence of harmful content on the platform. Discord has evolved its content moderation systems and practices as a result of DSA implementation. |
| All | Discord | 2024-02-17/2024-12-31 | Qualitative description of the automated means | Discord's automated systems as described in 3E. |

All	Discord	2024-02-17/2024-12-31	Qualitative description of indicators of accuracy and possible rate of error of automated means	Discord tracks the efficacy of its automated review tools, including the recall and precision of models, the outcomes, the number of false positives, the overall number of images detected by hash matching or novel-image models, and the proactivity rate. Discord uses this information to inform future improvements to its detection models and safety tools, review the efficacy of its interventions and existing tools, and gain insight into their current state of operation. Discord continuously refines its models through regular updates to training data and comprehensive quality assurance reviews. The platform continuously refines these models through regular updates to training data and comprehensive quality assurance reviews. This iterative process helps balance false positives (incorrectly flagged content) with false negatives (missed violations). By monitoring and adjusting these metrics, Discord maintains high accuracy in automated detection while minimizing incorrect content removals.
All	Discord	2024-02-17/2024-12-31	Specification of the precise purposes to apply automated means	Please refer to Discord's response to Question 3E.
All	Discord	2024-02-17/2024-12-31	Safeguards applied to the use of automated means	Please refer to Discord's response to Question 3E for a summary of how Discord ensures the efficacy of its models and automated measures. Discord's automated tools are designed to flag likely violations of Discord's policies for human review. All content flagged by Discord's automated tools that result in user action receive human review. Discord also relies on metrics guardrails to help monitor for abnormal activity across its automated tools. Discord also updates its datasets on a cadence appropriate to their type and use case. In certain circumstances, Discord may conduct quality checks manually. Discord also performs A/B tests and ad-hoc retroactive studies to monitor decisions made based on its automated systems.
Only for VLOPs		YYYY-MM-DD/YYYY-MM-DD	High-level description of the content moderation governance structure	Not applicable
Only for VLOPs		YYYY-MM-DD/YYYY-MM-DD	Qualifications of the human resources dedicated to content moderation	Not applicable
Only for VLOPs		YYYY-MM-DD/YYYY-MM-DD	Training given to human resources dedicated to content moderation	Not applicable
Only for VLOPs		YYYY-MM-DD/YYYY-MM-DD	Support given to human resources dedicated to content moderation	Not applicable
Only for VLOPs		YYYY-MM-DD/YYYY-MM-DD	Methodology used to compute the number of human resources dedicated to content moderation	Not applicable