

STAKEHOLDER REPORT

2024



City Net



MISSION

City Net is committed to breaking the cycle of homelessness in the communities we serve by connecting neighbors experiencing homelessness to transformative care and innovative solutions that lead to housing.

VISION

Our objective is to reduce homelessness to functional zero in the regions we serve through collaborative supportive services, housing provision, and data-driven solutions that empower our clients to reach their personal goals.



A LETTER FROM FOUNDER & CEO, BRAD FIELDHOUSE

From the start, City Net envisioned a future where government agencies, nonprofits, businesses, and faith communities collaborated to connect our most vulnerable community members to life-changing care. As you'll see in this year's report, that vision is becoming a reality.

Today, City Net is serving communities across California, engaging thousands of neighbors on the streets and providing pathways to shelter, permanent housing, and renewed hope.

Behind every statistic in this report are stories of resilience, transformation, and new beginnings—stories made possible because of the collective efforts of people like you.

This year, our work has expanded in remarkable ways: into new regions, through increased funding, and with innovative projects that reimagine what's possible. We are also taking significant steps to address the root causes of homelessness by focusing on the development of permanent housing. These transformative solutions not only provide stable, long-term housing but also foster community, independence, and dignity for those we serve.

As we step into 2025, we are embracing bold innovations in housing and service delivery—pioneering models that can be replicated statewide. We remain committed to creating solutions that empower individuals and strengthen communities. We invite you to join us on this journey. Together, we can create a future where every neighbor has a place to call home.

With gratitude and hope,

EXECUTIVE TEAM

Brad Fieldhouse | Chief Executive Officer
Matt Bates | Chief Operating Officer
Jessica Bruce | Chief Program Officer
Stacie Hurst | Chief Financial Officer

BOARD OF DIRECTORS

David Bader | Chair
Dr. Arthur Gray, Esq. | Secretary
Ken Lee | Treasurer
Anthony Flynn | Member
Jean Watkins | Member



REGIONS WE SERVE

Sacramento County	11 sources, two cities Non-Congregate Shelters Scattered Site Housing, RRH, CalAIM	
Santa Barbara County	8 sources, three cities Outreach & Engagement Supportive Services, CalAIM	
Los Angeles County	24 sources, six cities Non-Congregate Shelters Outreach & Engagement	
Orange County	17 sources, seven cities Outreach & Engagement Bridge Housing, RRH, Point In Time Count, CalAIM	
Riverside County	24 sources, nine cities Outreach & Engagement Supportive Services, RRH	
San Diego County	2 sources, two cities Non-Congregate Shelter Outreach & Engagement	

OUR SERVICES

- Street Outreach & Engagement
- Intensive Case Management
- Multidisciplinary Response Teams
- Emergency Dispatch Services
- Emergency Shelter Operation
- Bridge Shelter Operation
- Housing Navigation
- Housing Stabilization
- Housing Retention Services
- Housing Supportive Services
- Rapid Re-Housing
- Tenant-Based Rental Assistance
- Point-in-Time Counts
- City-Specific Censuses
- County-Specific Censuses
- Homeless Services Consulting

OUR WORK



17,199
individuals served



39,798
client interactions



40
HMIS projects



7
community censuses,
including the Point In
Time Count



1,100
volunteers with 4,380
volunteer hours



5
successful external audits
(4 program, 1 financial)

OUR IMPACT

364,749
meals served

232,257
emergency bed nights
operated

4,477
exits from the street
to shelter or housing

**CITY NET ENDED THE
HOMELESSNESS OF**

983

MEN, WOMEN, & CHILDREN

A CASE MANAGER STORY



As a case manager at Serenity Homes, our Bridge Shelter for families experiencing homelessness in the City of Baldwin Park, the biggest impact and connection I had with clients was through the kids. Living in a shelter is not ideal for them, and I took pride in organizing seasonal activities and volunteering for community events--anything to make the children we serve feel safe, welcome, and at home.

Our clients were provided with an opportunity to attend summer field trips through the City of Baldwin Park's summer camp program. One of the most impactful days for me was when I had the pleasure of accompanying four siblings from one of the families as a chaperone on this field trip to the Discovery Science Center.

It warmed my heart to experience such joy with these kids and make their experience as great as I possibly could. I would gladly spend as many days as possible making these formative experiences a reality for our young clients.



OUR CLIENTS



FAMILIES

709

served



VETERANS

315

individuals served



DISABLED
INDIVIDUALS

8,713

individuals served



CHRONICALLY
HOMELESS

5,336

individuals served

FINANCES 2024

\$42M

2024 Operational Budget

34%

increase in operational budget from last year

92%

of funds go directly to our programs

Operational Budget Growth Since 2014

775K

2014

503K

2015

589K

2016

1.1M

2017

3.5M

2018

4.0M

2019

14.0M

2020

21.2M

2021

20.9M

2022

27.6M

2023

41.7M

2024



\$492K

value in donated in-kind goods & services



\$1.7M

value received in financial gifts (City Net & KCI)



285

employees at City Net and counting!



For just \$42 per month, you can cover the average cost to fund one potentially life-changing encounter for an unhoused individual with our staff. Scan to become a City Net Care Partner today!





City Net

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