

consulting services

HEALTH & HUMAN SERVICES

Reviews, Recommendations, and Strategic Vision for Infrastructure, Applications, and Service Management

States and the federal government have invested billions into Health and Human Services (HHS) systems, including Integrated Eligibility (IE) and Medicaid Enterprise Systems (MES). As states consider procuring new systems or enhancing existing systems, assessing where they are today and setting a roadmap for the future is necessary to delivering successful outcomes.

independent industry experts and proven methods to assess and enhance alignment between your mission critical IT infrastructure and strategic imperatives

Third-party reviews of program infrastructure, applications, and system management yields decision-making data by which government can effectively and efficiently operationalize its findings. CMA has over 30 years of experience supporting HHS and is uniquely qualified to assist in these assessments:

- Minimize the risk of repeat security incidents,
- Confirm ITIL-based processes are in place for efficient operations,
- Identify issues with infrastructure, architecture, and functionality,
- Assist with federal funding and advanced planning documents, and
- Assess statutory and regulatory compliance.

CMA's collaborative culture blends easily into the client's mission, streamlining identification of critical areas of improvement. Techniques such as process shadowing, staff and management interviews, documentation reviews, tool reviews, and reporting reviews create value-add program enhancements.



People You Trust. Results That Matter.