

FY2024 SYSTEM PERFORMANCE MEASURES (SPM) REPORT FOR TX-700:

HOUSTON, PASADENA, CONROE/HARRIS, FT. BEND, MONTGOMERY, COUNTIES CoC

ABOUT THE SYSTEM PERFORMANCE MEASURES (SPM)

The System Performance Measures (SPM) is an annual report submitted to the U.S. Department of Housing and Urban Development (HUD), generated using data from the local Homeless Management Information System (HMIS). It is a key component of the Annual Homeless Assessment Report (AHAR) to the U.S. Congress and is used by HUD to assess system-wide performance and inform the annual Continuum of Care (CoC) funding calculation.

This report reflects data from Federal Fiscal Year 2024 (October 1, 2023 – September 30, 2024).

The data included in this report comes from the following project types:

- Emergency Shelter (ES), Safe Haven (SH), and Transitional Housing (TH)
- Street Outreach (SO)
- Permanent Housing – including Permanent Supportive Housing (PSH), Other Permanent Housing (OPH), and Rapid Re-Housing (RRH)

To support accurate and complete data, CoC partner agencies are encouraged to respond to any data quality-related requests from the HMIS Lead agency, Coalition for the Homeless of Houston/Harris County (CFTH), and to regularly monitor and improve their projects' data quality.

The following data provides insight into how our community is addressing homelessness, based on key performance measures tracked across the system.

MEASURE 1: LENGTH OF TIME (LOT) PERSONS REMAIN HOMELESS

This measures the number of clients active in the report date range across ES, SH and TH along with their average and median length of time homeless. This includes time homeless during the report date range as well as prior to the report start date, going back no further than October 1, 2012.

- Metric 1.1: Change in the average and median length of time persons are homeless in ES and SH projects.
- Metric 1.2: Change in the average and median length of time persons are homeless in ES, SH, and TH projects.

Measure 1a: How effective is our system in ending homelessness?

- This measure is of the length of time from client's first Emergency Shelter, Safe Haven, or Transitional Housing enrollment to a housing move-in **strictly as entered in the HMIS system**.

	Universe (Persons)		Average LOT Homeless (bed nights)			Median LOT (bed nights)		
	Submitted in FY23	FY24	Submitted in FY23	FY24	Difference	Submitted in FY23	FY24	Difference
1.1 Persons in ES and SH	7238	7690	81	73	-8	39	36	-3
1.2 Persons in ES, SH, and TH	8239	8613	102	97	-5	48	47	-1

Measure 1b: How long are people experiencing homelessness?

- This measure **includes data from client's self-reported start of homelessness** (Data Standards element 3.917) as well as time spent in permanent housing projects between Project Start and Housing Move-In. This information is added to the client's entry date, effectively extending the client's entry date backward in time. This "adjusted entry date" is then used in the calculations just as if it were the client's actual entry date.

	Universe (Persons)		Average LOT Homeless (bed nights)			Median LOT (bed nights)		
	Submitted in FY23	FY24	Submitted in FY23	FY24	Difference	Submitted in FY23	FY24	Difference
1.1 Persons in ES, SH, and PH (prior to "housing move-in")	9863	9521	429	390	-39	178	136	-42
1.2 Persons in ES, SH, TH, and PH (prior to "housing move-in")	10810	10388	437	405	-32	189	154	-35

SPM 1 – WHAT IS THE DATA TELLING US?

We're moving in the right direction! Individuals are spending less time experiencing homelessness overall compared to the previous year. This suggests that our system is becoming more effective at

helping individuals and families move into stable housing more quickly once they enter shelter or housing programs.

MEASURE 2: RETURNS TO HOMELESSNESS FOR PERSONS WHO EXIT HOMELESSNESS TO PERMANENT HOUSING (PH) DESTINATIONS

This measure reflects whether our interventions are long-lasting and effective by looking at clients who exited to a permanent housing destination two years prior to the report date range. Of those, it counts how many re-appear in HMIS in the subsequent two years of their initial exit.

	Persons who Exited to a Permanent Housing Destination (2 Years Prior)	Homelessness in Less than 6 Months		Homelessness from 6 to 12 Months		Homelessness from 13 to 24 Months		Number of Returns in 2 Years	
		FY24	% of Returns	FY24	% of Returns	FY24	% of Returns	FY24	% of Returns
Exit was from SO	465	94	20%	31	7%	70	15%	195	42%
Exit was from ES	1198	100	8%	42	4%	84	7%	226	19%
Exit was from TH	255	28	11%	17	7%	19	7%	64	25%
Exit was from SH	12	1	8%	1	8%	1	8%	3	25%
Exit was from PH	2956	170	6%	166	6%	210	7%	546	18%
TOTAL Returns to Homelessness	4886	393	8%	257	5%	384	8%	1034	21%

SPM 2 – WHAT IS THE DATA TELLING US?

There was an increase in the number of people who returned to homelessness after exiting programs. This metric looks at people who exited two years ago to see how many came back, so there’s always a lag in the data. It’s also influenced by data accuracy, meaning if someone’s exit destination wasn’t recorded correctly or if there were overlapping enrollments, it can skew the results. While this isn’t the direction we want to see, it helps us identify areas where we can strengthen housing stability after people leave the system.

MEASURE 3: NUMBER OF HOMELESS PERSONS

This measure uses the last published Point-in-Time (PIT) Count and annual HMIS data to see the change in number of individuals experiencing homelessness in our region. It provides an unduplicated count of individuals who stayed in ES, SH, and TH programs over the course of the year.

Metric 3.1: Change in PIT Counts

- This measures the change in PIT counts of sheltered and unsheltered homeless persons as reported on the PIT (not from HMIS).

	January 2023 PIT Count	January 2024 PIT Count	Difference
Universe: Total PIT Count of sheltered and unsheltered persons	3270	3280	10
Emergency Shelter Total	1529	1615	86
Safe Haven Total	14	13	-1
Transitional Housing Total	485	545	60
Total Sheltered Count	2028	2173	165
Unsheltered Count	1242	1107	-135

Metric 3.2: Change in Annual Counts

- This measures the change in annual counts of sheltered homeless persons in HMIS.

	Submitted in FY23	FY24	Difference
Universe: Unduplicated Total sheltered homeless persons	8462	8810	348
Emergency Shelter Total	7392	7819	427
Safe Haven Total	42	53	11
Transitional Housing Total	1501	1374	-127

SPM 3 – WHAT IS THE DATA TELLING US?

This measure is based on a combination of the 2024 Point-in-Time (PIT) Count and annual HMIS data. It helps us understand trends and shows almost no increase in the PIT count and a small increase in the annual numbers of people in shelters. The annual data unfortunately does not include unsheltered people.

MEASURE 4: EMPLOYMENT AND INCOME GROWTH FOR HOMELESS PERSONS IN CoC PROGRAM-FUNDED PROJECTS

This measure is divided into six tables capturing employment and non-employment income changes for system leavers and stayers. It does so by comparing earned income and cash benefits at program entry, annual update, and exit assessment for adults in SH, ES, TH, RRH, and PSH projects.

The projects reported within these tables are limited to CoC-funded projects.

Metric 4.1: Change in earned income for adult system stayers during the reporting period

	Submitted in FY23	FY24	Difference
Universe: Number of adults (system stayers)	1538	1620	82
Number of adults with increased earned income	139	155	16
Percentage of adults who increased earned income	9%	10%	1%

Metric 4.1: Change in non-employment cash income for adult system stayers during the reporting period

	Submitted in FY23	FY24	Difference
Universe: Number of adults (system stayers)	1538	1620	82
Number of adults with increased non-employment cash income	510	539	29
Percentage of adults who increased non-employment cash income	33%	33%	0%

Metric 4.3: Change in total income for adult system stayers during the reporting period

	Submitted in FY23	FY24	Difference
Universe: Number of adults (system stayers)	1538	1620	82
Number of adults with increased total income	619	652	33
Percentage of adults who increased total income	40%	40%	0%

Metric 4.4: Change in earned income for adult system leavers

	Submitted in FY23	FY24	Difference
Universe: Number of adults who exited (system leavers)	636	743	107
Number of adults who exited with increased earned income	83	121	38
Percentage of adults who increased earned income	13%	16%	3%

Metric 4.5: Change in non-employment cash income for adult system leavers

	Submitted in FY23	FY24	Difference
Universe: Number of adults who exited (system leavers)	636	743	107
Number of adults who exited with increased non-employment cash income	179	198	19
Percentage of adults who increased non-employment cash income	28%	27%	-1%

Metric 4.6: Change in total income for adult system leavers

	Submitted in FY23	FY24	Difference
Universe: Number of adults who exited (system leavers)	636	743	107
Number of adults who exited with increased total income	245	301	56
Percentage of adults who increased total income	39%	41%	2%

SPM 4 – WHAT IS THE DATA TELLING US?

There was an overall improvement in income for people in the CoC-funded housing projects. This is an encouraging sign! It means more people are gaining access to jobs or increasing their income while they're in housing, which helps support long-term housing stability. Non-employment sources of income include SSI, SSDI, Retirement, VA Disability Benefits, etc.

MEASURE 5: NUMBER OF PERSONS WHO BECAME HOMELESS FOR THE FIRST TIME

This measure counts the individuals who entered HMIS through residential projects (ES, SH, TH, or PH) for the first time or after a two-year gap. Those with no prior enrollments are considered to be experiencing homelessness for the first time.

Metric 5.1: Change in the number of persons entering ES, SH, and TH projects with no prior enrollments in HMIS (does not include PH)

	Submitted in FY23	FY24	Difference
Universe: Person with entries into ES, SH or TH during the reporting period.	7263	7354	91
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	1405	1446	41
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time)	5858	5908	50

Metric 5.2: Change in the number of persons entering ES, SH, TH, and PH projects with no prior enrollments in HMIS

	Submitted in FY23	FY24	Difference
Universe: Person with entries into ES, SH, TH or PH during the reporting period.	11416	9713	-1703
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	2720	2420	-300
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time.)	8696	7293	-1403

SPM 5 – WHAT IS THE DATA TELLING US?

There was a slight increase in the number of people entering shelter. However, when we include people who entered directly into permanent housing (PH), the number actually dropped significantly. This shows that while some people still enter the system through shelters, many are being placed directly into housing without needing to go through emergency shelter first. This was much more prominent in FY2023, when many unsheltered people were placed in housing due to available COVID-19 funding.

MEASURE 6: HOMELESS PREVENTION AND HOUSING PLACEMENT OF PERSONS
DEFINED BY CATEGORY 3 OF HUD'S HOMELESS DEFINITION IN COC PROGRAM-
FUNDED PROJECTS

This measure is not applicable to CoCs in this reporting period.

MEASURE 7: SUCCESSFUL PLACEMENT FROM STREET OUTREACH AND SUCCESSFUL PLACEMENT IN OR RETENTION OF PERMANENT HOUSING

This measure looks at how many individuals achieved a positive housing outcome by counting those with successful outcomes and dividing by the total number of exits.

This measure is divided into three tables: movement off the streets from SO (Metric 7a.1); movement into permanent housing situations from ES, SH, TH, and RRH (Metric 7b.1); and retention or exits to permanent housing situations from PH (other than PH-RRH).

Metric 7a.1: Change in SO exits to temp. destinations, some institutional destinations, and permanent housing destinations

	Submitted in FY23	FY24	Difference
Universe: Persons who exit Street Outreach	4253	5475	1222
Of persons above, those who exited to temporary & some institutional destinations	449	219	-230
Of the persons above, those who exited to permanent housing destinations	483	995	512
% Successful exits	22%	22%	0%

Metric 7b.1: Change in ES, SH, TH, and PH-RRH exits to permanent housing destinations

	Submitted in FY23	FY24	Difference
Universe: Persons in ES, SH, TH and PH-RRH who exited, plus persons in other PH projects who exited without moving into housing	7379	8536	1157
Of the persons above, those who exited to permanent housing destinations	3735	4060	325
% Successful exits	51%	48%	-3%

Metric 7b.2: Change in PH exits to permanent housing destinations or retention of permanent housing

	Submitted in FY23	FY24	Difference
Universe: Persons in all PH projects except PH-RRH who exited after moving into housing, or who moved into housing and remained in the PH project	7384	7779	395
Of persons above, those who remained in applicable PH projects and those who exited to permanent housing destinations	7091	7385	294
% Successful exits/retention	96%	95%	-1%

SPM 7 – WHAT IS THE DATA TELLING US?

Unsheltered people assisted by street outreach had the same positive outcome rate as the year before. However, the success rate for residential programs saw a slight dip. This could mean there's room for improvement in helping people transition from those programs into permanent housing. PSH retention remained high at 95%, proving that most chronically homeless people do remain housed when offered this type of assistance.

SYSTEM PERFORMANCE MEASURES DATA QUALITY

Program Type	All ES, SH		All TH		All PSH, OPH		All RRH		All SO	
	2023	2024	2023	2024	2023	2024	2023	2024	2023	2024
Fiscal Year Submitted	2023	2024	2023	2024	2023	2024	2023	2024	2023	2024
Number of non-DV Beds on HIC	1696	1786	716	764	7722	7338	1180	2048		
Number of HMIS Beds	1696	1786	716	764	7722	7338	1180	2048		
HMIS Participation Rate from HIC	100%	100%	100%	100%	100%	100%	100%	100%		
Unduplicated Persons Served (HMIS)	4143	6598	822	987	6645	7776	3067	3066	2547	5597
Total Leavers (HMIS)	3273	5514	483	625	1001	1573	1359	2001	1724	3854
Destination of Don't Know, Refused, or Missing (HMIS)	403	2011	49	230	108	262	16	78	410	726
Destination Error Rate	12%	36%	10%	37%	11%	17%	1%	4%	24%	19%

DATA QUALITY – WHAT IS THE DATA TELLING US?

This section shows the HMIS residential participation rates and the exit destination missing rates by project type. All the residential projects, excluding Domestic Violence providers, participated in the HMIS by entering the required data. The exit destination recorded as “Don’t Know, Refused, or Missing” increased for all project types, except Street Outreach. This should be improved in the next year.