



From **176k** to **387k** for *roof replacement* thru appraisal

APPLICATIONS

COMPOSITION

STANDING SEAM

TPO

MANUFACTURER

GAF & BERRIDGE

PRODUCTS

TIMBERLINE HD SHINGLES

24G STANDING SEAM STEEL

EVERGUARD 60 MIL TPO

SIZE

262 SQUARES

## PROBLEM

A large hail storm in Argyle, Texas, left this country club with hail damage to all their roof systems- standing seam metal, composition shingles, and modified bitumen flat. After the initial inspection, the Insurance provider was woefully under the proper claim amount at \$176,501. There were attempted discussions with Insurance and the customer, but the Insurance refused to change their claim amount. The country club was in dire need of a roofing contractor that could navigate the complexity of their reroofing project.

## SOLUTION

We introduced the country club's board of directors and management to the appraisal process and arranged for an introduction to a trusted appraiser. As they commonly do, the insurance provider slowed the process by dragging their feet and taking advantage of all the time allowed under Texas law. Meanwhile, JHR and our customer worked with the appraiser to detail the proper scope of work and make the property whole.

## RESULTS

Thanks to the Country Club's trust in the process, their efforts with the appraiser granted them the money they were rightfully owed to reroof their asset effectively. The claim award of \$387,203 allowed for the adequate replacement of the damaged shingles, modified bitumen, and standing seam metal roofs. The funds received additionally allowed the club opportunity for roof upgrades and additional work on the exterior & interior of the building. We left the customer satisfied, and their facility looks spectacular- with highly functioning roof systems in tip-top shape.