

SP2028

ONLINE USER ENGAGEMENT PIPELINE

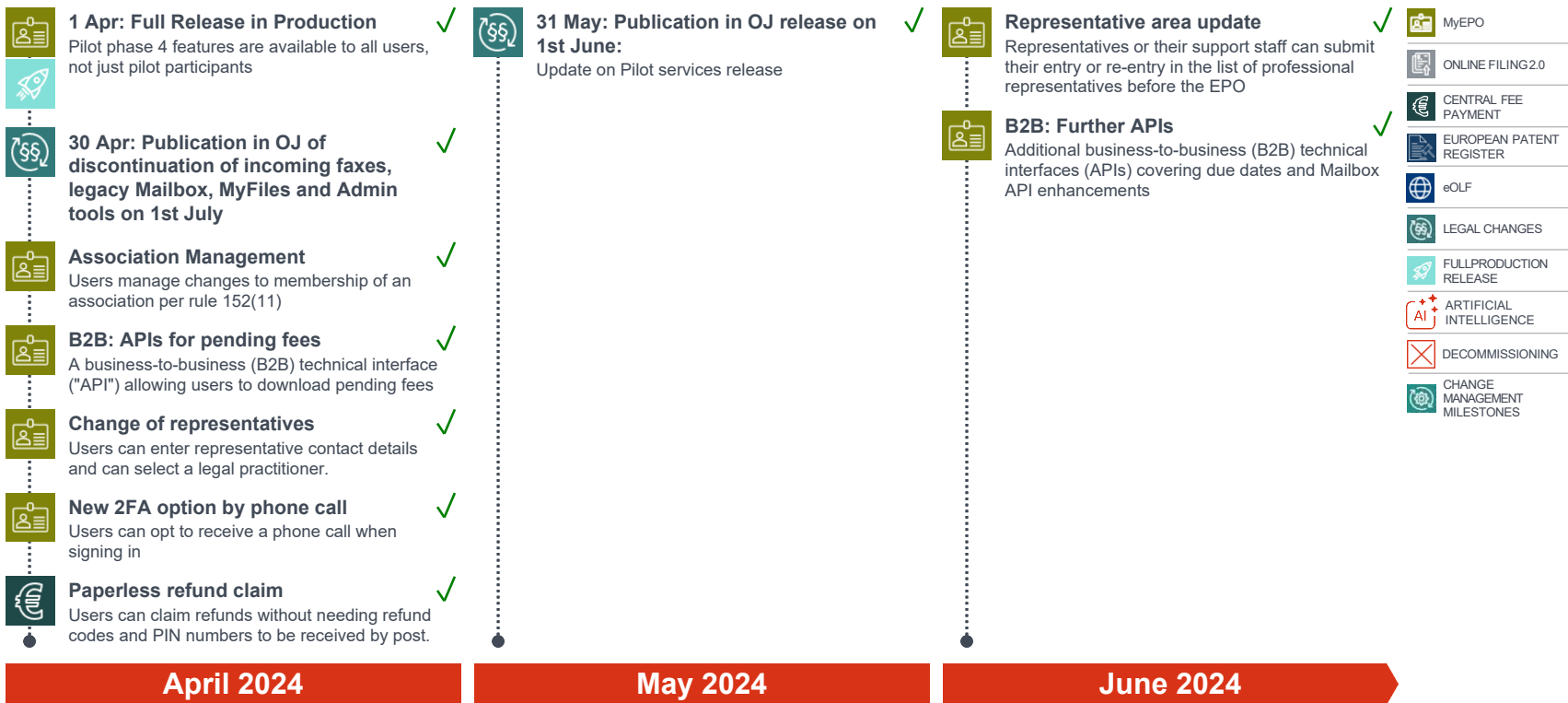
IT PROJECT OFFICE | CORPORATE IT

LAST UPDATE: 02.09.2026

PIPELINE PLANNING IS SUBJECT TO
ONGOING REVIEW AND POSSIBLE CHANGE

Security classification: Public

epo.org





Integration with Legal Interactive Platform



Access to EPO's AI-based platform to query about almost any legal aspect of the European Patent system



MyEPO



ONLINE FILING 2.0



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CHANGE
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MILESTONES

July 2024

August 2024



1 July: Incoming faxes discontinued



Users can no longer send faxes in relation to the patent grant process



Legacy Mailbox, MyFiles and Admin facilities tools decommissioned



MyEPO Portfolio is the single tool to access my EPO Mailbox, view application portfolios and documents and administer the EPO Mailbox and user access



Improved overview of all proceedings

Users will benefit from the new design including UP, and Oppositions (from the applicant or opponent perspective)



Enhanced receipts

Receipts for all submitted actions will be harmonised and information enhanced



B2B: Further APIs

Additional business-to-business (B2B) technical interfaces (APIs) covering bibliographic data, schedule of fees, user references and portfolio information



Enhanced Portfolio access rights

Company administrators can manage portfolio access rights at a more granular level (Sign / Send) than before



Enhanced EP application detail screen

The application detail screen will be significantly enhanced, following design review sessions with users



Deposit account administration

Company administrators can manage deposit accounts



All actions and requests can be saved as Draft

All actions and requests can be saved as Draft and are accessible from the "Actions" tab in MyEPO for further editing



Publication in OJ of discontinuation of smart cards and webform filing on 31st December



Publication in OJ full release on 1st November

Update on Pilot services release



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September 2024

October 2024



End grace period for national office smart card renewal/replacement

From 18.00 hrs CEST the EPO no longer accepts exceptional requests for smart card renewal/replacement for filing with national offices





Full Release in Production

Pilot phase 5 features are available to all users, not just pilot participants



Searchable Database of Professional Representatives



Improved overview of all proceedings

Users will benefit from the new design including Unitary Patent and Opposition (from the applicant or opponent perspective)



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November 2024

December 2024



Webform Filing decommissioned

Online Filing 2.0 is the tool of choice for filing with the EPO. In case not available, the Contingency Upload Service can be used.



All Smart cards discontinued

EPO smart cards will no longer work. Instead, services can be accessed using one of the EPO's alternative means of logging in securely, including mobile authenticator apps



Legal Interactive Platform open to all MyEPO users



Electronic priority documents

Users may obtain digitally signed electronic priority documents



Searchable Database of Professional Representatives (Full Go Live)



Developer portal

Centralised platform for developers to access documentation, APIs, and resources to integrate with their IPMS and streamline application development



Third-party observations

A new simplified form will be available for users to submit third party observations



Download citations

Users will be able to download citations, including multi-media citations



Request a new association

Users may request creation of a new association per rule 152(11)



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January 2025

February 2025

March 2025



Legacy Schedule of Fees decommissioned

Final decommissioning linked to the Epoline Portal and migration to the new architecture





Import bulk requests – part 2

Users can upload a list of items for processing:
company members, portfolio access



Improve MyEPO interface with a new landing page design

Pilot users will have a convenient new landing page, designed with user input.



Association updates

Associations can update their details directly in MyEPO.



Ethical Walls configuration and access transparency

Company Admins can define access to individual company members



Bibliographic Panel

Bibliographic data for patent applications is presented in a dedicated panel with editing rights available to authorised users.



PCTRO101 API

New API for integration with the filing that initiates the PCT process to seek patent protection in multiple countries through a single international application



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April 2025

May 2025

June 2025



Legal Practitioners Area



Legal Practitioners can access and update their details in MyEPO.



Download of Multimedia Citations



Parties to the proceedings can easily download multimedia citations such as audio or video clips.



July 2025

August 2025

September 2025



Enhancement to the Shared Area and integration with Back Office processes



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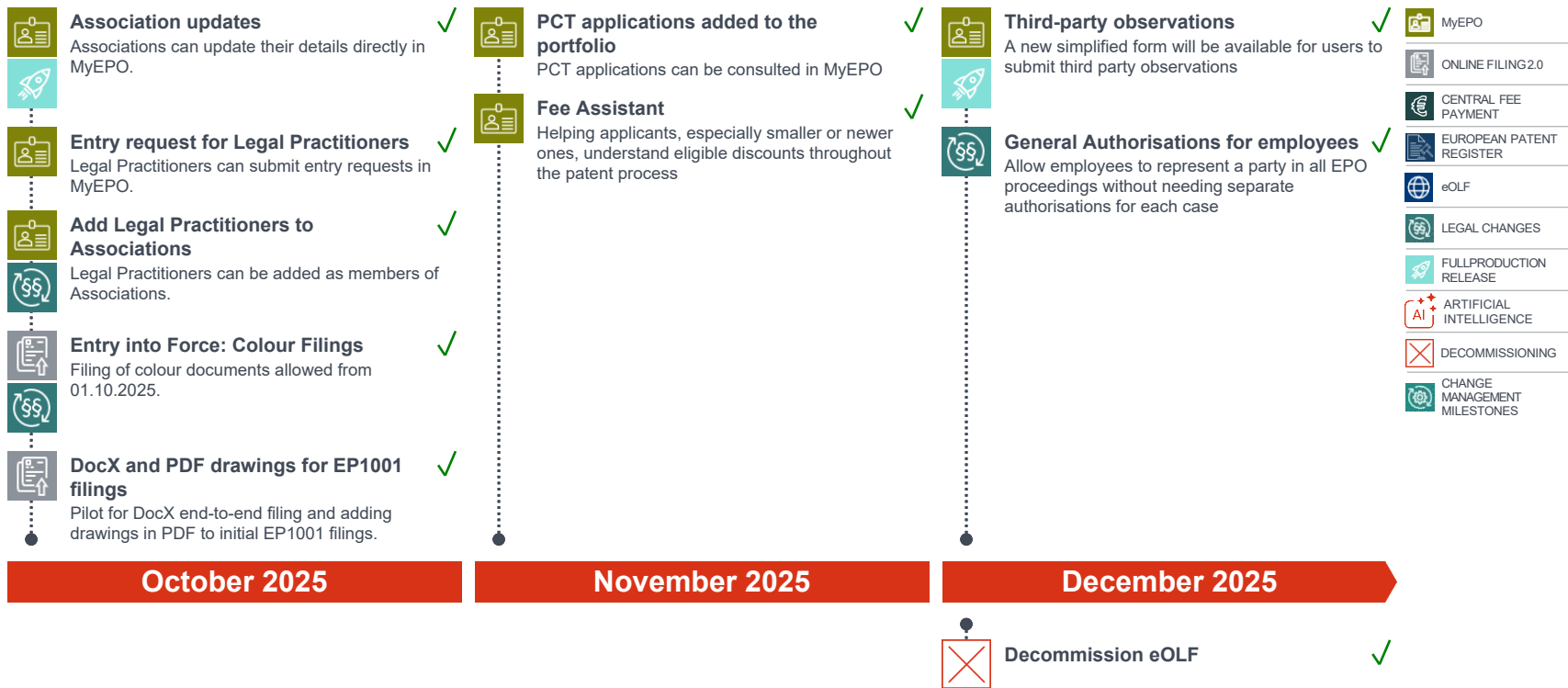
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New timeline showing current files status and next steps ✓

Improve transparency in MyEPO by introducing a timeline feature tailored to the technical field that shows the current status of a file and the next expected communication, enabling timely and well-informed actions.



PACE and enquiries fully supported in MyEPO ✓

Expand self-service features in MyEPO to include full support for PACE and enquiries, empowering users to manage tasks independently and improving efficiency for users and the Office.



Decommissioning of old Third Party Observations ✓

Decommission the legacy Third Party Observations form to consolidate functionality within MyEPO, reduce system complexity and improve user experience.



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Full Entry into Force for DocX ✓

DocX allowed for all filing types including EP1001, EP1200, and letters.



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May 2026

June 2026



Bulk submission of PACE requests in MyEPO ✓

Users can upload a list of applications to request acceleration of examination in MyEPO.

July 2026



Enhancement to the shared area and extension to PCT proceedings

Strengthen early collaboration between examiners and users through an enhanced shared area and extended support for PCT proceedings, leading to seamless workflows and informal exchanges.



MyEPO AI Support (LLM)

Users will be able to interact with portfolio documents using natural language



September 2026



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New timeline showing current file status and next steps

Improve transparency in MyEPO by introducing a timeline feature tailored to the technical field that shows the current status of a file and the next expected communication, enabling timely and well-informed actions.



PACE requests (individual and bulk) and enquiries fully supported in MyEPO

Expand self-service features in MyEPO to include full support for PACE requests (individual and bulk submission) and enquiries, empowering users to manage tasks independently and improving efficiency for users and the Office.



Introduction of AI support for the portfolio and actions

Introduce AI-driven features in MyEPO to provide insights and recommendations, helping users manage their application portfolios more effectively and work more efficiently.



Ethical Walls for conflict of interest prevention

Restrict access rights preventing conflicts of interest on selected applications.



Enhancements of the portfolio including the information on Oppositions

Enhance the application portfolio in MyEPO by including information on oppositions, enabling better portfolio management.



Enhanced alert system

Improved notifications providing users with more detailed information on actions and communications, contributing to a smooth transition towards a fully paperless process.



New MyEPO interface and experience (MyEPO 2.0)

Deliver a fully revamped MyEPO interface to support users in a streamlined and intuitive way, simplifying workflows and improving overall usability.



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2026 Q4



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2027 Q1

2027 Q2

2027 Q3



All features released for the European Patent Register

A full version of the new European Patent Register is released which offers all required functionality in order to fully replace the legacy European Patent Register



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2027 Q4



Decommissioning of legacy register

The legacy European Patent Register is decommissioned



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2028 Q1

2028 Q2

2028 Q3



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2028 Q4